# Provider List Contents

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<tr>
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<tr>
<td>Alpha Warranty Services</td>
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<tr>
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Providers List

AFAS

Company Information

Additional Known Company Names:
American Financial & Automotive Services, Inc., AFAS, American Financial, MasterTech

Provider Website:
www.afasinc.com

Integration Available:
Ratings and Contracting

Term for Provider Dealer Code:
Dealer Number

Provider Code Format:
5 digit number, begins with a 7

eSignature Support:
Yes

Provider Business Support & Prerequisites

Dealer Support Contact Name:
Dealers should contact their American Financial Dealership Development Manager or AFAS home office at 281-296-2327 (Dealership Technology Support Team).

Action Requirements Prior to Dealer Setup:
Depending on product selection, additional paperwork may be required. Dealers should contact their American Financial Dealership Development Manager or AFAS home office at 281-296-2327 (Dealership Technology Support Team).

Provider Support Contact Info:
281-296-2327

Additional Setup Notes:
AFAS manages all packs for Dealer. If dealer wants to include packs in DMS/Menu setup, please direct them to AFAS agent.

Provider Integration Notes

Portal Name:
MasterTech Online (http://www.mastertechvpp.com/)

Void Instructions:
A MasterTech Service contract can be cancelled within 60 days of purchase, providing no claim has been filed. After 60 days, or if a claim has been filed, a refund will be prorated less a cancellation fee.

Remit Instructions:
The dealer will need to print a remittance log and remit the original signed contracts with payment to American Financial as normal. Contact AFAS eSupport for remittance procedures.

Provider Accepts Electronic Voids:
Yes

Contract Transmitted Electronically:
Yes

Integrated Products

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<td>MasterTech Debt Protection</td>
<td>MasterTech Scheduled Maintenance</td>
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<td>MasterTech Road Hazard Protection Program</td>
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<td>MasterTech VSC</td>
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Profile last updated on: 11/01/2017 | Table of Contents
Company Information

Additional Known Company Names:
Allstate Dealer Services (ADS), Allstate, CarMor, Pablo Creek Services, American Heritage Insurance Services (AHIS), First Colonial Insurance Company (FCIC), Northbrook Indemnity Company (NIC)

Provider Website:
www.allstatedealerservices.com

Integration Available:
Ratings and Contracting

Provider Business Support & Prerequisites

Dealer Support Contact Name:
Allstate Dealer Support Team, or contact Agent. Allstate Technical Support is B2B Technical Support Team.

Action Requirements Prior to Dealer Setup:
The dealers acct must be enabled within the Allstate system. Have the dealer contact their agent OR submit an Electronic Submission Form to eChoiceSupport@allstate.com (supported by the B2B Technical Support; so it’s not necessary to send to both emails

Dealer Support Contact Info:
800-621-4871 for business support, 866-549-7500 for tech support

Additional Setup Notes:
Allstate typically just includes dealer remit cost with all product rating requests. In certain states where pricing is regulated, Allstate may send Retail Price for applicable products.

Provider Integration Notes

Portal Name:
Allstate DAP or Allstate Dealer Portal

Void Instructions:
A contract can be voided within the Dealer System, by going into the eDeal Jacket and selecting VOID Contract next to each contract. Voids cannot be done once a contract has been remitted. Contracts can only be voided in pending status.

Remit Instructions:
The dealer needs to go to allstatedealerservices.com to remit contracts. The dealer must maintain the original, signed copy for auditing purposes but is not required to main paper agreements for contracts remitted through DAP.

Provider Accepts Electronic Voids:
Yes

Contract Transmitted Electronically:
Yes

Integrated Products

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<th>Vehicle Appearance Protection:</th>
<th>Limited Warranty:</th>
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<td>Allstate Limited Warranty</td>
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<td>Dent: Allstate Paintless Dent Repair</td>
<td>Theft / Etch: Theft Deterrent Warranty Program</td>
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<td>GAP: Allstate GAP</td>
<td>T&amp;W / Road Hazard: Allstate Tire &amp; Wheel Program, Roadside Service</td>
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<td>VSC: Allstate VSC</td>
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<td>Wear &amp; T: Allstate Wear And Tear</td>
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Profile last updated on: 12/04/2017 | Table of Contents
Company Information

Additional Known Company Names:
Allstate Dealer Services (ADS), Allstate, CarMor, Pablo Creek Services, American Heritage Insurance Services (AHIS), First Colonial Insurance Company (FCIC), Northbrook Indemnity Company (NIC)

Provider Website:
http://www.allstatedealerservices.com

Integration Available:
Ratings and Contracting

dealer Support & Prerequisites

Dealer Support Contact Name:
Allstate Dealer Support Team, or contact Agent. Allstate Technical Support is B2B Technical Support Team.

Action Requirements Prior to Dealer Setup:
The dealers acct must be enabled within the Allstate system. Have the dealer contact their agent OR submit an Electronic Submission Form to eChoiceSupport@allstate.com (supported by the B2B Technical Support) so it’s not necessary to send to both emails

Provider Integration Notes

Portal Name:
Allstate DAP

Void Instructions:
A contract can be voided within the Dealer System by going into the eDeal Jacket and selecting VOID Contract next to each contract. There is no time limit on voids unless the contract has been remitted. Only Pending contracts can be voided.

Remit Instructions:
The dealer needs to go to Allstate DAP to remit contracts. The dealer must maintain the original, signed copy for auditing purposes.

Provider Accepts Electronic Voids:
Yes

Contract Transmitted Electronically:
Yes

Integrated Products

GAP: Allstate GAP

Profile last updated on: 05/11/2017 | Table of Contents
Ally (APP Products) ..............................

Company Information

**Additional Known Company Names:**
Ally Financial, Ally Insurance, Ally Dealer Products & Services, GMAC, GMPP, Universal Warranty

**Provider Website:**
https://www.ally.com/dealer/vehicle-protection-products/

**Integration Available:**
Ratings and Contracting

**Provider Business Support & Prerequisites**

**Dealer Support Contact Name:**
Ally Dealer Product & Services - Sales and Support

**Action Requirements Prior to Dealer Setup:**
Dealer must be enrolled with Ally Premier Protection and have an executed Dealer Agreement

**Dealer Support Contact Info:**
800-631-5590, Option 5

**Additional Setup Notes:**
Dealers are able to sell GMPP and Ally Premier Protection at the same time. They can be registered for both in the dealer systems/menu system if that system allows it. The best practice to reduce confusion is to only have Ally Premier Protection registered if the dealer has transitioned from GMPP. Hard packs will be included in the rating service response and soft packs will not be.

**Provider Integration Notes**

**Portal Name:**
Ally Vehicle Protection Center www.ally.com/dealer/

**Void Instructions:**
Voids should be processed through the originating dealer system prior to remittance in the Ally Vehicle Protection Center. Contracts can also be voided in the Ally VPC.

**Remit Instructions:**
After the contract is printed and booked, it must be remitted through the Ally Vehicle Protection Center. The application is accessed through the Ally Dealer Portal. Provider does not require paper contracts be sent for these products.

**Provider Accepts Electronic Voids:**
Yes

**Contract Transmitted Electronically:**
Yes

**Integrated Products**

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<td>Maintenance:</td>
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<tr>
<td>VSC:</td>
<td>Ally Premier Protection, Ally VehicleOne</td>
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Alpha Warranty Services

Company Information

Additional Known Company Names: Alpha Warranty Services Inc, Alpha Warranty, AWS, Alpha

Provider Website: www.alphawarranty.com

Integration Available: Ratings and Contracting

Provider Business Support & Prerequisites

Dealer Support Contact Name: Alpha Dealer Support. For the Dealer number log into DAP or for additional support.

Action Requirements Prior to Dealer Setup:
Contact Alpha Dealer Support at 800.662.5519, option 6 in order to be enabled to e-rate and e-contract.

Dealer Support Contact Info: 800.662.5519, option 6

Additional Setup Notes:
The dealer can adjust standard program cost either through the settings tab in the Dealer Access Portal or by sending an overbill agreement and form. Dealers can call AWS support or contact the agent to obtain the overbill form if needed. To enable the dealer system for e-rating and e-contracting, the dealer will need to contact AWS (Alpha Dealer Support: 800.662.5519, option 6)

Provider Integration Notes

Portal Name: AWS Dealer Access Portal (DAP)

Void Instructions:
Booked contracts can be voided via Dealer System the same day the contract is submitted. The dealer is able to void the contract through DAP for up to 30 days while it is pending.

Remit Instructions:
Print a remittance sheet using DAP remittance tools (www.alphawarranty.com) and send to AWS along with the check. Paper copies must be stored by the dealer.

Provider Accepts Electronic Voids: Yes

Contract Transmitted Electronically: Yes

Integrated Products

GAP: Alpha GAP

VSC: Alpha Service Contract, Alpha Tiered Program, A La Car Program, New Car Program, Alpha Basics Coverage (ABC) Program, A+ Program

Profile last updated on: 11/29/2017 | Table of Contents
# American Auto Guardian ...........................

## Company Information

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## Provider Business Support & Prerequisites

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<td>(888) 442-2886</td>
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## Provider Integration Notes

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<table>
<thead>
<tr>
<th>VSC:</th>
</tr>
</thead>
<tbody>
<tr>
<td>AutoGuard, Wheelz (Hi Mileage)</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Wear &amp; T:</th>
</tr>
</thead>
<tbody>
<tr>
<td>EWT - Excess Wear &amp; Tear</td>
</tr>
</tbody>
</table>

Profile last updated on: 01/19/2018 | Table of Contents
American Guardian Warranty Services (AGW ........)

Company Information

Additional Known Company Names:
American Guardian Warranty Services, AGWS, American Guardian Holdings

Provider Website:
www.agwsinc.com

Integration Available:
Ratings and Contracting

Term for Provider Dealer Code:
dealer number

Provider Code Format:
XX########

eSignature Support:
Yes

Provider Business Support & Prerequisites

Dealer Support Contact Name:
District Sales Manager (DSM). The dealer should call their rep for the Dealer Number.

Action Requirements Prior to Dealer Setup:
The dealer should notify American Guardian of the request to verify the dealer is authorized to eContract.

Dealer Support Contact Info:
800-579-2233 x4194

Additional Setup Notes:
None

Provider Integration Notes

Portal Name:
DAP

Void Instructions:
Booked contracts can be voided via Dealer System the same day the contract is submitted. After that, the dealer must contact American Guardian Warranty or the agent to void. The contract can generally be voided for up to 30 days after submission.

Remit Instructions:
For instructions on how to remit, go to the following site: http://www.amguardholdings.com/scs/help/. Clicking on the How to Remit Business link will take you to the video. Click the play button to view step by step instructions.

Provider Accepts Electronic Voids:
Yes

Contract Transmitted Electronically:
Yes

Integrated Products

<table>
<thead>
<tr>
<th>Appearance</th>
<th>GAP</th>
<th>Key</th>
<th>Limited Warranty</th>
</tr>
</thead>
<tbody>
<tr>
<td>Appearance Protection</td>
<td>Compass GAP</td>
<td>AGWS Key Replacement</td>
<td>American Guardian Limited Warranty</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Maintenance</th>
<th>Theft</th>
<th>T&amp;W</th>
<th>VSC</th>
<th>Wear_Tea</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Maintenance Program</td>
<td>AGWS Theft</td>
<td>AGWS Tire and Wheel</td>
<td>Compass VSC, Compass Protection Plan, Compass Essential Plan, Compass Basic</td>
<td>AGWS Excess Wear and Tear</td>
</tr>
</tbody>
</table>

Profile last updated on: 01/29/2018 | Table of Contents
Company Information

Additional Known Company Names:
Advanced Protection Products International, Inc.

Provider Website:
www.appiadmin.com

Integration Available:
Ratings and Contracting

Term for Provider Dealer Code:
Dealer Code or Dealer Number

Provider Code Format:
Alpha Numeric. Generally the Alpha is reference to the Dealer name.

eSignature Support:
See PEN Support

Provider Business Support & Prerequisites

Dealer Support Contact Name:
Billy Crews Jr.

Action Requirements Prior to Dealer Setup:
A Completed Dealer Agreement and eContracting Profile for whatever product they are marketing. These forms need to be emailed or faxed prior to Setup.

Dealer Support Contact Info:
888-366-3774 ask for Dealer or Agent Support

Additional Setup Notes:
Fax 225-412-3796 or Email billy@appiadmin.com

Provider Integration Notes

Portal Name:
PCRS

Void Instructions:
Dealer can Void a pending a contract not placed on a sales register. This can be done through the originating Dealer System or within PCRS. Once on a sales register voiding is not permitted.

Remit Instructions:
Remit is done through PCRS. They will select contracts they are ready to fund. They print the register and mail that in with the check to APPI. Copies of contracts are required unless otherwise specified.

Provider Accepts Electronic Voids:
Yes

Contract Transmitted Electronically:
Yes

Integrated Products

Appearance: Platinum Finish
GAP: Total Loss Protection
Limited Warranty: Limited Warranty

Theft/Etch: Theft Deterrent Systems
T&W: Premier Tire and Wheel
VSC: Driver's Ultimate, Driver's Plus

Profile last updated on: 08/30/2017 | Table of Contents
### Company Information

<table>
<thead>
<tr>
<th>Additional Known Company Names:</th>
<th>Term for Provider Dealer Code:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Armor All, MT Companies, Armor All Dealer Products</td>
<td>Dealer Number</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Provider Website:</th>
<th>Provider Code Format:</th>
</tr>
</thead>
<tbody>
<tr>
<td>armoralldealerproducts.com</td>
<td>Dealer code begins with two letters representing the state from which the dealers agent is from and contains a total of 9 characters. Example TX-01-001. TX would represent Texas.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Integration Available:</th>
<th>eSignature Support:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ratings and Contracting</td>
<td>No</td>
</tr>
</tbody>
</table>

### Provider Business Support & Prerequisites

<table>
<thead>
<tr>
<th>Dealer Support Contact Name:</th>
<th>Dealer Support Contact Info:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Chris G. at Armor All Dealer Products</td>
<td>844-785-8930</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Action Requirements Prior to Dealer Setup:</th>
<th>Additional Setup Notes:</th>
</tr>
</thead>
<tbody>
<tr>
<td>All Armor All Dealers signed/approved to sell products will complete a Dealer Data Report and send to Armor All Operations team. Dealer must be setup on PCRS. Steps should be completed before a dealer can request to be setup in the DMS or Menu</td>
<td>Armor All does not work with Hard Packs. They do not typically work with Soft Pack either, however, if a dealer does request a soft pack, they should reach out to Chris at Armor All directly at (860) 748-1580.</td>
</tr>
</tbody>
</table>

### Provider Integration Notes

<table>
<thead>
<tr>
<th>Portal Name:</th>
<th>Remit Instructions:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Armor All PCRS (<a href="http://www.pcrsauto.com">www.pcrsauto.com</a>) , dealer login will open Armor All screen.</td>
<td>At the end of each month go to the PCRS web address and login. Process the paper or e-contracts and create a register. Print the register and send it to us with the monthly payment. For further instructions contact either myself or the dealers agent. Armor All does not require paper contracts to be sent back to them for remittance. The customer and dealer should maintain copies of the contract. The dealers office manager will batch enter paper contracts in order to create a register. Armor All requires the dealer to send us their register containing the contract information once a month along with their payment.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Void Instructions:</th>
<th>Provider Accepts Electronic Voids:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dealer can void in Dealer System or PCRS up to the point where the contract is finalized in the PCRS Register.</td>
<td>Yes</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Integrated Products</th>
</tr>
</thead>
</table>

### Appearance: SmartShield

Profile last updated on: 07/27/2017 | Table of Contents
Company Information

Additional Known Company Names:
Auto Services Company Inc.

Provider Website:
www.ascwarranty.com

Integration Available:
Ratings and Contracting

Term for Provider Dealer Code:
Dealer Number

Provider Code Format:
The format of the ASC Warranty dealer number or code is 3-5 digit alpha numeric number followed by a "N" or an "A". Example 45145N or 43068A.

eSignature Support:
No

Provider Business Support & Prerequisites

Dealer Support Contact Name:
ASC Dealer Services

Action Requirements Prior to Dealer Setup:
Dealer must have a signed Dealer Agreement on file at ASC Warranty. Contact ASC Dealer Services for assistance. Florida Dealers must have FL2-53 License.

Dealer Support Contact Info:
800-442-7116

Additional Setup Notes:
Contact ASC Warranty Dealer Services to confirm that the account is in good standing and to verify the account is up to date. ASC does include hard packs in the product cost. If dealer is setting up a soft pack, the system provider rep should contact ASC Warranty Dealer Services at 800-442-7116 for assistance.

Provider Integration Notes

Portal Name:
ASC Online Entry System (OES)

Void Instructions:
All contracts should be voided in originating dealer system prior to month end. Dealer should review all ASC eContracts immediately at EOM. If it is not cancelled the same day, Please contact ASC Dealer Services at 800-442-7116 or sales@ascwarranty.com

Remit Instructions:
All booked contracts should appear immediately in Online Entry System and will be considered active unless canceled by the dealer. ASC Warranty does not require a dealer to send paper contracts to ASC for remittance of eContracts. The dealership would receive a bi-weekly or monthly billing statement from ASC and the dealer can mail a check with the billing statement or a remittance form located on the ASC Warranty online entry system under the MISC menu and forms and downloads category.

Contract Transmitted Electronically:
Yes

Integrated Products

VSC: Drivetrain Plus, Deluxe Coverage, Factory Type Coverage

Products Not Integrated

Ancillary products in development.

Profile last updated on: 07/27/2017 | Table of Contents
Company Information

Additional Known Company Names:
Independent Dealer Group, Ownershield, Dealer Motor Services

Provider Website:
www.ase-profits.com

Integration Available:
Ratings and Contracting

Provider Business Support & Prerequisites

Dealer Support Contact Name:
Agent Support Team

Dealer Support Contact Info:
800 242-7316

Action Requirements Prior to Dealer Setup:
ASI needs to setup the web service access for PEN. Dealer/Agent should contact Agent Support Team.

Provider Integration Notes

Portal Name:
ProfitTrack

Void Instructions:
Dealer can void in the DMS/Menu up to the point when accounting Prepares the Invoice.

Remit Instructions:
Dealer accounting use Profittrack to Prepare The Invoice and approve booked contracts. Dealer needs to follow remittance process established with ASI.

Integrated Products

Appearance: Paint & Interior
Combo: Complete Care
GAP: GAP
Glass: Windshield
Key: Key replacement

LTD WTY: Limited Warranty
Theft/Etch: Etch
T&W: Tire & Wheel, Tire Doctor, Road Hazard
VSC: Autoprotec, 5 Star, Ownershield, Smart AutoCare
Wear and: Lease Care
Total Lo: Total Loss Protection

Profile last updated on: 12/12/2017 | Table of Contents
Company Information

Additional Known Company Names:
AssurancePlus

Provider Website:
http://www.assuranceplus.com/

Integration Available:
Ratings and Contracting

Term for Provider Dealer Code:
Unique Client ID; Unique Plan ID

Provider Code Format:
5 Digit Numeric

eSignature Support:
No

Provider Business Support & Prerequisites

Dealer Support Contact Name:
Mike Sciba

Action Requirements Prior to Dealer Setup:
Dealer needs to complete and sign AssurancePlus Dealer Agreement. Dealer needs to complete Client Info Form.

Dealer Support Contact Info:
(844) 666-0474; (616) 890-2121
admin@assuranceplus.com

Provider Integration Notes

Portal Name:
No Portal. Remittance and Invoicing handled direct with Dealer.

Void Instructions:
Dealer should void booked contracts in the originating system prior to Accounting Approval in AssurancePlus Portal. Dealer can also call or email AssurancePlus at (844) 666-0474 admin@assuranceplus.com

Remit Instructions:
Booked contracts are live with AssurancePlus, unless voided by dealer in the originating system. Invoices along with an Enrollment Report will be emailed to the designated dealer contact on the first business day of the month following the month of activity and are due on the 15th.

Contract Transmitted Electronically:
Yes

Integrated Products

Roadside:
Secure Roadside Plus (custom product in limited use, please direct agent to provider)

ADR:
Auto Advantage (ADR) Auto Deductible Reimbursement

Profile last updated on: 01/30/2018 | Table of Contents
Company Information

Additional Known Company Names:
VCI, Audi Financial Services, Safe-Guard Products International

Provider Website:
https://www.audiusa.com/myaudi/service

Integration Available:
Ratings and Contracting

Term for Provider Dealer Code:
VCI Dealer Number (for Audi)

Provider Code Format:
AUXXXXXX (AU, followed by 6 character alpha numeric)

eSignature Support:
No

Provider Business Support & Prerequisites

Dealer Support Contact Name:
Safe-Guard Account Manager for VCI is Anya Boswell

Action Requirements Prior to Dealer Setup:
All dealer products and forms are available to dealers approved to by VCI and setup with Safe-Guard.

Dealer Support Contact Info:
800 742-7896 x9515 or aboswell@sgintl.com

Additional Setup Notes:
Provider Setup should consider use of Provider ID and Products:
- Audi Financial Services products are for Audi Dealers. It includes both VCI and Quality Protect products to be sold through Audi Dealers.
- Quality Protect Automobile are VCI products to be sold through NON-Audi dealers.
- Volkswagen Credit is to be used at VW dealers

Provider Integration Notes

Portal Name:
Audi Pure Protection Dealer Portal
http://dealers.audipureprotection.com

Remit Instructions:
Product contracts rated and booked via PEN enabled system will be available for dealership accounting review and approval in the Audi Pure Protection Dealer Portal (managed by Safe-Guard).

Void Instructions:
Booked contracts may be voided in the originating dealer system any time prior to dealer remittance in the VCI Portal.

Contract Transmitted Electronically:
Yes

Integrated Products

Combo: Audi Pure Protection Multi Coverage Protection, Quality Protect Multi Coverage Protection

GAP: Audi Pure Protection GAP Protection, Quality Protect GAP Protection

Thieves: Audi Pure Protection Theft Protection, Quality Protect Theft Protection

VSC: Audi Pure Protection VSC, Audi Pure Protection Term Protection, Quality Protect Protection VSC, Quality Protect Term Protection

Wear_Tea: Audi Pure Protection Lease Protection

Products Not Integrated

All VCI branded products are available. Audi Care Maintenance is managed by Audi Factory and not available for eRating or eContracting through Safe-Guard/PEN

Profile last updated on: 08/30/2017 | Table of Contents
## Company Information

### Additional Known Company Names:
- AUL Corp
- Associates Underwriting Limited
- AUL Administrators

### Provider Website:
- [www.aulcorp.com](http://www.aulcorp.com)

### Integration Available:
- Ratings and Contracting

## Provider Business Support & Prerequisites

### Dealer Support Contact Name:
For rate, term, dealer code or surcharge questions call AUL Sales Support

### Action Requirements Prior to Dealer Setup:
Contact AUL via phone at (800) 826-3207, ext 450 to sign the AUL Dealer Agreement and Electronic Remittance Addendum or fill out the addendum online and fax it to the number on the form.

### Dealer Support Contact Info:
Sales Support at 800-826-3207 extension 460

### Additional Setup Notes:
The dealer is required to sign the agreements and agree to terms & conditions for all programs prior to getting set up online.

## Provider Integration Notes

### Portal Name:
aulcorp.com

### Void Instructions:
The dealer can only void (delete) a contract on the AUL website. Within the AUL portal, the dealer can click on the red X to delete that contract. They have 100 days to delete.

### Remit Instructions:
Regular remittance with a check or ACH remittance online at [www.aulcorp.com](http://www.aulcorp.com). The contract will need to be stored until 1 year after the contract expires.

### Provider Accepts Electronic Voids:
Yes

### Contract Transmitted Electronically:
Yes

## Integrated Products

<table>
<thead>
<tr>
<th>Warranty</th>
<th>Maintenance</th>
</tr>
</thead>
<tbody>
<tr>
<td>AUL Limited Warranty</td>
<td>AUL Maintenance</td>
</tr>
<tr>
<td>VSC:</td>
<td>AUL VSC</td>
</tr>
</tbody>
</table>

Profile last updated on: 12/12/2017 | [Table of Contents](#)
AutoXcel

Company Information

Provider Website:  
http://autoxcel.net/

Integration Available:  
Ratings and Contracting

Term for Provider Dealer Code:  
Dealer Code

Provider Code Format:  
No standard but commonly AAAA-####

eSignature Support:  
No

Provider Business Support & Prerequisites

Dealer Support Contact Name:  
Contact Alison for all new setups and Dealer Codes

Dealer Support Contact Info:  
Alison 910 762-5300, alison@autoxcel.net

Action Requirements Prior to Dealer Setup:  
None

Provider Integration Notes

Portal Name:  
AutoXcel Portal

Void Instructions:  
Dealer can and should void eContracts in the Menu or DMS. Booked contracts may be voided prior to remittance in AutoXcel Portal by going to the cancel form at autoxcel.net/cancel

Remit Instructions:  
Booked contracts will be available for Accounting review in the AutoXcel Portal. Dealers "remit" contracts with a check and remittance statement. eContracts do not need to be mailed to AutoXcel after remittance and payment.

Integrated Products

Appearance:  
Stay Nu, Dynamic Image

Combo:  
AX3, AX4, AX4 with Key Replacement

Dent:  
AutoXcel PDR

Glass:  
Dynamic Glass

Key:  
Recover Key

Ltd_Wty:  
AutoXcel Limited Warranty

T&W:  
Dynamic Wheel

Products Not Integrated

None

Profile last updated on: 12/12/2017 | Table of Contents
Axiom Administration ............................

Company Information

Additional Known Company Names: Axiom, Axiom Product Administration

Term for Provider Dealer Code: Dealer or Seller Number

Provider Website: www.axiomadmin.com

Provider Code Format: 6-7 characters, 3-4 A/N characters, followed by 3 digit number (AAAA###)

Integration Available: Ratings and Contracting
eSignature Support: Yes

Provider Business Support & Prerequisites

Dealer Support Contact Name: Dealer Support Team, Client Specialist. Dealer Support can provide Dealer/Seller Number.

Dealer Support Contact Info: 844 252-0937, choose Option 4, then Option 2 for Dealer Support.

Provider Integration Notes

Portal Name: Axiom Dealer Access Portal (Axiom DAP)

Remit Instructions: Contracts created through PEN are automatically available in Axiom DAP in a pending status. Accounting office approves contracts in Axiom DAP to remit. Contracts become Pending Billed Status once they are remitted by Dealer.

Void Instructions: Dealer can void contracts in originating dealer system or Axiom DAP up until they have been approved in DAP.

Contract Transmitted Electronically: Yes

Provider Integration Notes

Void Instructions: Dealer can void contracts in originating dealer system or Axiom DAP up until they have been approved in DAP.

Provider Integration Notes

Integrated Products

Appearance: Paint & Fabric, Revolution Appearance

Maintenance: Pre-Paid Maintenance

Maintenance: Pre-Paid Maintenance

Theft: Theft Protection

Theft: Theft Protection

T&W: Tire & Wheel, Cosmetic Wheel, Revolution Wheel

T&W: Tire & Wheel, Cosmetic Wheel, Revolution Wheel

VSC: Vehicle Service Contract

VSC: Vehicle Service Contract

Wear & T: Lease Wear & Tear

Wear & T: Lease Wear & Tear

Roadside: Roadside Assistance

Roadside: Roadside Assistance

Profile last updated on: 11/29/2017 | Table of Contents
Company Information

Additional Known Company Names: Safe-Guard International (Administrator), Bentley Protection Plan (BPP), Porsche Financial Services (PFS)

Provider Website: https://americas.bentleymotors.com/bentley_financial_services/protection_plan.html

Integration Available: Ratings and Contracting

Term for Provider Dealer Code: Dealer Number

Provider Code Format: Dealer Number for Bentley consist of BENT, following a 4 digit number

eSignature Support: No

Provider Business Support & Prerequisites

Dealers Support Contact Name: For Dealer Numbers and support call/email Bentley Account Manager at Safe-Guard, Maia Valkanov

Action Requirements Prior to Dealer Setup: Use PEN Porsche Provider to access Bentley products. All dealer products and forms are available to dealers via Bentley Protection Plan Portal. Dealer must be setup and activated in the Portal before integration is available.

Dealers Support Contact Info: 800 742-7896 x9454 or mvalkanov@sgintl.com

Additional Setup Notes: Bentley dealer approval is required prior sharing Dealer Number and initiating integration process

Provider Integration Notes

Portal Name: Bentley Protection Plan Portal

Void Instructions: Contracts booked in dealer system can be voided in the originating system any time prior to accounting remittance in the Bentley Protection Plan Portal.

Remit Instructions: Booked Contracts are available for accounting review and submission via the Bentley Protection Plan dealer Portal. Paper copies of contracts booked through eContracting do not need to be mailed to Safe-Guard.

Contract Transmitted Electronically: Yes

Integrated Products

COMBO: BPP Multi-Coverage Protection
DENT: BPP Dent Protection
GAP: BPP Guaranteed Auto Protection
GLASS: BPP Windshield Protection
KEY: BPP Key Protection
Maintenance: BPP Pre-Paid Maintenance
T&W: BPP Premier Tire & Wheel Protection
VSC: BPP Vehicle Service Protection
Wear_Tea: BPP Lease End Protection

Products Not Integrated

Bentley Protection does not offer Theft or CPO products.
Company Information

Additional Known Company Names:
BMW Financial Services & MINI Financial Services

Provider Website:
www.bmw-protection.com & www.mini-protection.com

Integration Available:
Ratings and Contracting

Term for Provider Dealer Code:
eContracting Dealer Code (Safe-Guard)

Provider Code Format:
The unique Dealer Code provided consists of the following elements Brand, Dealer Code, Location ID, and Line Make ID. I.e. BMW dealer, Dealer Code 12345, Location ID 1, & Line Make 1

eSignature Support:
No

Provider Business Support & Prerequisites

Dealer Support Contact Name:
BMW & MINI Account Manager - Gary Harris

Action Requirements Prior to Dealer Setup:
(1) Dealer must be authorized to sell offerings. (2) Rates & Forms must be setup for unique dealer number in Safe-Guard's e-contracting portal process. (3) Dealer needs user names and password to access BMW or Mini Protection Portal.

Dealer Support Contact Info:
(800) 742-7896 ext 9317

Additional Setup Notes:
Dealer needs to contact their respective BMWFS Sales & Marketing Mgr. to inform that they implementing ancillary product eContracting to Safe-Guard BMW or Mini Protection website. The BMWFS SMM may provide dealer additional instructions.

Provider Integration Notes

Portal Name:
BMW Ultimate Protection Plan Portal & MINI Motoring Protection Portal

Void Instructions:
Voiding is supported and can be executed within the Dealer System.

Remit Instructions:
Log into the BMW or MINI Protection portal and follow normal remit procedures. Dealers are required to store the paper copies for audit purposes.

Provider Accepts Electronic Voids:
Yes

Contract Transmitted Electronically:
Yes

Integrated Products

<table>
<thead>
<tr>
<th>Combo</th>
<th>Key</th>
<th>Tire &amp; Wheel</th>
<th>Lease</th>
</tr>
</thead>
<tbody>
<tr>
<td>BMW + MINI Protection Package (Dent, Key, T&amp;W and Windshield)</td>
<td>BMW + MINI Key Replacement</td>
<td>BMW + MINI Tire &amp; Wheel Protection, BMW + MINI (DOT) Tire Protection</td>
<td>BMW + MINI Lease Protection</td>
</tr>
<tr>
<td>BMW + MINI GAP</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Products Not Integrated

Vehicle Service Contract, Pre-Paid Maintenance, Certified Pre-Owned Contracts. Rolls Royce offerings.
Cal-Tex Protective Coatings

Company Information

Additional Known Company Names:
Resistall, Cal-Tex, Shadowmark, ATP

Provider Website:
www.ctpc.com

Integration Available:
Ratings and Contracting

Term for Provider Dealer Code:
Dealer Number

Provider Code Format:
6 digit numeric

eSignature Support:
No

Provider Business Support & Prerequisites

Dealer Support Contact Name:
Kathy Lewis

Dealer Support Contact Info:
210 564-3219 kathyl@ctpc.com

Action Requirements Prior to Dealer Setup:
Dealer or Agent must contact Kathy Lewis at Cal-Tex to request and verify that rates and forms are accurately setup in the Cal-Tex system and the dealer is activated for eContracting.

Additional Setup Notes:
While Cal-Tex as a provider is setup and available, only dealers that are setup within Cal-Tex systems will be able to access rates and products. Please direct the dealer to Kathy Lewis at Cal-Tex to request access.

Provider Integration Notes

Void Instructions:
Dealer can void contracts in originating dealer system.

Remit Instructions:
Dealer will create a remittance sheet, either manually or through the dealer system to submit contracts in a given month. Payment will accompany the remittance.

Provider Accepts Electronic Voids:
Yes

Contract Transmitted Electronically:
Yes

Integrated Products

Appearance:
Resistall Protection

Glass:
Resistall Windshield Protection

Theft:
ATP, Shadowmark Protection

Rust Inh:
Resistall Rust Protection

Profile last updated on: 01/30/2018 | Table of Contents
Additional Known Company Names: CarCo, MyAutoShield

Provider Website: http://myautoshield.com/

Integration Available: Ratings and Contracting

Term for Provider Dealer Code: Dealer ID

Provider Code Format: ###### 6 digit numeric

eSignature Support: Yes

Provider Business Support & Prerequisites

Dealer Support Contact Name: Ryan Plunkett

Action Requirements Prior to Dealer Setup:
New dealer - A Dealer Agreement needs to be signed and returned. The Dealer’s Agency needs to provide a Signed Rate Authorization Form showing the dealership’s name, address, primary contact, email address and the rates to be charged for that Product.

Dealer Support Contact Info: (877) 902-8790 x114

Additional Setup Notes: Soft packs are entirely setup by the dealer within their pricing controls.

Provider Integration Notes

Portal Name: MotorForms

Void Instructions: A Dealer may void a contract through their system or through the portal as long as that contract has not been remitted through the portal. If the contract has been remitted and the dealer wishes to void the contract they would need to contact the office.

Remit Instructions: Booked contracts are reviewed and approved by dealership in dealer portal (MotorForms). If contracts are booked and approved in MotorForms, the signed paper contracts do not need to be mailed to Provider.

Contract Transmitted Electronically: Yes

Integrated Products

Combo: 5-in-1 - AVP Tire & Wheel, Key Replacement, Windshield Repair, Paintless Dent Repair, Roadside Assistance

Tire_Wheel: CarCo Tire and Wheel

Other: Pulse (Braking Light Safety System), ADR Auto Deductible Reimbursement

Gap: CarCo GAP, Total Loss Protection

Products Not Integrated

Appearance Protection (Certified Plus)

Profile last updated on: 12/12/2017 | Table of Contents
### Company Information

#### Additional Known Company Names:
- CareGARD
- AFG Companies
- AFG Training Academy

#### Provider Website:
[www.caregardservices.com](http://www.caregardservices.com)

#### Integration Available:
- Ratings and Contracting

### Provider Business Support & Prerequisites

#### Dealer Support Contact Name:
Bryan or John

#### Action Requirements Prior to Dealer Setup:
John or Bryan need to be notified prior to a dealer accessing rates via PEN

#### Dealer Support Contact Info:
Bryan - 817-552-4116 or John - 817-552-4118

### Provider Integration Notes

#### Portal Name:
[www.caregardonline.com/login.aspx](http://www.caregardonline.com/login.aspx)

#### Void Instructions:
Voiding of contracts must be done either through caregardonline.com or by calling 800.856.0990

#### Remit Instructions:
Regular remittance with a check or ACH remittance online through portal

#### Provider Accepts Electronic Voids:
Yes

#### Contract Transmitted Electronically:
Yes

### Integrated Products

<table>
<thead>
<tr>
<th>Integrated Products</th>
<th>Appearance</th>
<th>Combo</th>
<th>Dent</th>
<th>GAP</th>
<th>Key</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>AppearanceGARD</td>
<td>UltraGARD</td>
<td>DingGARD Dent Repair</td>
<td>GapGARD GAP</td>
<td>KeyGARD Key Protection, KeyGARD Plus, RoadGARD</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Maintenance</th>
<th>Theft / Etch</th>
<th>Tire &amp; Wheel</th>
<th>VSC</th>
<th>Lease We</th>
</tr>
</thead>
<tbody>
<tr>
<td>MaintenanceCARE Maintenance</td>
<td>EtchGARD Etch Protection</td>
<td>TireGARD Tire And Wheel</td>
<td>CareGARD VSC, Preowned VSC</td>
<td>CareGARD LeaseCare</td>
</tr>
</tbody>
</table>

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Century Automotive ............................

Company Information

Additional Known Company Names:
Century
Century Automotive
Century Admin

Provider Website:
www.centuryservicecorp.com

Integration Available:
Ratings and Contracting

Provider Business Support & Prerequisites

Dealer Support Contact Name:
Customer Service

Action Requirements Prior to Dealer Setup:
Agent must provide rates to Century to load in Admin System (SCS)

Provider Support Contact Info:
888.338.0389

Additional Setup Notes:
Century must map forms for dealer in Admin System (SCS)

Provider Integration Notes

Portal Name:
Century Portal (www.centuryportal.net) – must contact Century Customer Service to get a portal account set up

Void Instructions:
Voiding of a contract must be done within the Century Portal. Voiding can only be done when a contract is in "Pending" status, otherwise the dealer must contact Century’s Customer Service.

Remit Instructions:
After accessing the Dealer Account Portal, the dealer will need to submit remittance within the portal

Provider Accepts Electronic Voids:
Yes

Contract Transmitted Electronically:
Yes

Integrated Products

| Appearance: | Century Appearance |
| Combo: | Century KarrGuard |
| GAP: | Century GAP |
| Key: | Key Replacement |
| Limited Warranty: | Century Limited Warranty |
| Maintenance: | Century Maintenance |
| Theft / Etch: | Century Anti-Theft |
| Tire & Wheel: | Century Tire And Wheel |
| VSC: | Century VSC |

Profile last updated on: 12/04/2017 | Table of Contents
**Company Information**

**Additional Known Company Names:**
- Norman & Co Inc.
- Classic

**Provider Website:**
- [www.classictrak.com](http://www.classictrak.com)

**Integration Available:**
- Ratings and Contracting

**Term for Provider Dealer Code:**
- Dealer or Seller Number

**Provider Code Format:**
- starts with an S followed by a 1 to 11 digit number

**eSignature Support:**
- Yes

**Provider Business Support & Prerequisites**

**Dealer Support Contact Name:**
- Call for assistance/Seller number: Melissa Buchan, Rachael Alvarez, or Traci Askew

**Action Requirements Prior to Dealer Setup:**
- Contact Norman and Company for Seller Number

**Dealer Support Contact Info:**
- Melissa: 813-855-8300, Rachael: 813-855-8300 or Traci: 800-930-4633

**Additional Setup Notes:**
- Packs are managed entirely by Dealer within the dealer system pricing controls.

**Provider Integration Notes**

**Portal Name:**
- Classic Access Portal

**Void Instructions:**
- Booked contracts can be voided via Dealer System the same day it is submitted. After that time, the contract can be voided through Classic, if it has not been remitted or in Active status. Otherwise, contact Cancellations at Norman & Co.

**Remit Instructions:**
- Dealer must send a legible hard copy of signed contract, remittance report, and appropriate payment.

**Provider Accepts Electronic Voids:**
- Yes

**Contract Transmitted Electronically:**
- Yes

**Integrated Products**

<table>
<thead>
<tr>
<th>Appearance</th>
<th>Dent</th>
<th>GAP</th>
<th>Key</th>
<th>Theft / Etch</th>
<th>Tire &amp; Wheel</th>
<th>Total Lo</th>
</tr>
</thead>
<tbody>
<tr>
<td>Appearance Protection</td>
<td>Classic Paintless Dent Repair</td>
<td>Classic GAP</td>
<td>Classic Key Replacement</td>
<td>Classic Theft</td>
<td>Classic Tire And Wheel</td>
<td>Classic Deposit Allowance Membership</td>
</tr>
</tbody>
</table>

Profile last updated on: 01/19/2018 | [Table of Contents](#)
## Company Information

### Additional Known Company Names:
- CNAN
- CNA National
- CNA National Warranty Corporation

### Provider Website:
- www.cnanational.com

### Integration Available:
- Ratings and Contracting

## Provider Business Support & Prerequisites

### Dealer Support Contact Name:
For Support/Provider-Dealer Code - Contact the agent or call CNAN Corporate Administration

### Action Requirements Prior to Dealer Setup:
Contact a CNAN agent to sign an e-contracting identification agreement. Agent must be onsite for system setup.

### Dealer Support Contact Info:
(800) 345-0191 ext. 743

### Additional Setup Notes:
The agent will confirm that all paperwork is filed. However, the dealership can call CNAN Corporate Administration to confirm. The number to call is (800) 345-0191 ext. 743. Agent pricing is needed.

## Provider Integration Notes

### Portal Name:
- CNANational.com

### Void Instructions:
If a contract needs to be voided, this can be done in the CNAN portal in the Quick remittance section or by calling CNAN (800) 345-0191.

### Remit Instructions:
CNAN portal provides a remittance screen. The dealer needs to send CNAN a printed register along with the contract funds. Dealers must keep a copy of all contracts on file for 10 years in the event of any legal action.

### Provider Accepts Electronic Voids:
Yes

### Contract Transmitted Electronically:
Yes

## Integrated Products

<table>
<thead>
<tr>
<th>GAP:</th>
<th>GAP Advantage, GAP Preferred</th>
</tr>
</thead>
<tbody>
<tr>
<td>Limited Warranty:</td>
<td>CNA Limited Warranty</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Tire &amp; Wheel:</th>
<th>Preferred Tire Care</th>
</tr>
</thead>
</table>

| VSC: | CNA Z-Series VSC |

*Profile last updated on: 01/19/2018 | Table of Contents*
Company Information

Provider Website: www.continentalwarranty.org/
Integration Available: Ratings and Contracting

Term for Provider Dealer Code: Dealer Code
Provider Code Format: A/N always starts with "00"
eSignature Support: No

Provider Business Support & Prerequisites

Dealer Support Contact Name: Tony Volpe or ask for Deanna Zions

Action Requirements Prior to Dealer Setup:
Dealer must be on CWI eRating platform before integrated eContracting can be used. Dealer can work with Tony Volpe to complete continental paperwork

Dealer Support Contact Info:
(800) 265-9136 Tony Volpe or Deanna Zions x108
deeanna@continentalwarrantyltd.com

Provider Integration Notes

Portal Name: CWI https://cwi.tecassured.com/
Void Instructions:
Contracts may be voided in the originating software (menu, DMS, etc.) any time prior to the contract being remitted in CWI Portal. Dealers should teach F&I Managers to void active contracts that are not going to be finalized.

Remit Instructions:
Contracts booked via PEN will be submitted to Continental as pending contracts, viewable in CWI Portal for Accounting Review and remittance. Prior to integration setup, accounting should verify they have access to Portal and remittance procedures from Continental Warranty.

Provider Accepts Electronic Voids:
Yes

Contract Transmitted Electronically:
Yes

Integrated Products

<table>
<thead>
<tr>
<th>Combo:</th>
<th>Continental Warranty Platinum Protection</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dent:</td>
<td>Continental Warranty Paintless Dent Repair</td>
</tr>
<tr>
<td>Gap:</td>
<td>Continental Warranty Gap, Gap Plus</td>
</tr>
<tr>
<td>Key:</td>
<td>Continental Warranty Key Replacement</td>
</tr>
<tr>
<td>Ltd_Wty:</td>
<td>Continental Warranty Limited Warranty</td>
</tr>
<tr>
<td>Maintenance:</td>
<td>Continental Warranty Maintenance Program</td>
</tr>
<tr>
<td>Road Hazard:</td>
<td>Continental Warranty Ultra Care Road Program</td>
</tr>
<tr>
<td>VSC:</td>
<td>Continental Warranty UltraCare VSC, Gold, Plus Powertrains VSC, Power Wrap</td>
</tr>
</tbody>
</table>
**Company Information**

**Additional Known Company Names:**
CSCI, Great Lakes, Vehicle One, GapCare Advantage, Fortegra Gap

**Provider Website:**
www.cscionline.com

**Integration Available:**
Ratings and Contracting

**Term for Provider Dealer Code:**
Dealer Number assigned by CSCI (Linda). Sometimes

**Provider Code Format:**
4 (Fortegra) or 6 (MICPAC) digit number

**eSignature Support:**
Yes

**Provider Business Support & Prerequisites**

**Dealer Support Contact Name:**
Compliance Manager - Linda Bloom

**Dealer Support Contact Info:**
(888) 640-2540 x201 LBloom@cscionline.com

**Action Requirements Prior to Dealer Setup:**
Dealer must be setup in PCRS and activated for the specific system the dealer will use to eRate and eContract.

**Additional Setup Notes:**
The Agent will request setup for Integrated eContracting through CSCI.

**Provider Integration Notes**

**Portal Name:**
PCRS

**Void Instructions:**
Dealer can void in the originating menu, if contract is eligible for Void, the CSCI system will void it their system via the service.

**Remit Instructions:**
All booked contracts are available to the Accounting Office via PCRS. Dealer will finalize all approved contracts for payment, print the remittance register and mail to CSCI with payment. CSCI prefers to have dealer send paper contracts, but varies by dealer.

**Contract Transmitted Electronically:**
Yes

**Integrated Products**

**Gap:**
CSCI Gap

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# Company Information

<table>
<thead>
<tr>
<th>Additional Known Company Names:</th>
<th>Term for Provider Dealer Code:</th>
</tr>
</thead>
<tbody>
<tr>
<td>DAS, Automotive Development Group (ADG) based out of Minnesota.</td>
<td>Seller Number</td>
</tr>
</tbody>
</table>

**Provider Website:**
www.dealeradminservices.com

**Integration Available:**
Ratings and Contracting

<table>
<thead>
<tr>
<th><strong>Provider Code Format:</strong></th>
<th>Two letters (state dealer is in) followed by 4 digits</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>eSignature Support:</strong></td>
<td>Yes</td>
</tr>
</tbody>
</table>

## Provider Business Support & Prerequisites

<table>
<thead>
<tr>
<th><strong>Dealer Support Contact Name:</strong></th>
<th>For Dealer Support, contact DAS</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Dealer Support Contact Info:</strong></td>
<td>877-746-4917</td>
</tr>
</tbody>
</table>

**Action Requirements Prior to Dealer Setup:**
Dealer agreement, dealer must allow a full 2 weeks before customized plans are set up and ready to e-contract through Reynolds

**Additional Setup Notes:**
Dealer must submit dealer agreement through ADG Rep

## Provider Integration Notes

<table>
<thead>
<tr>
<th><strong>Portal Name:</strong></th>
<th>DAP</th>
</tr>
</thead>
</table>

**Void Instructions:**
Back office users can void contracts through the DAP

**Remit Instructions:**
Dealer must remit in the DAP bi-weekly

**Provider Accepts Electronic Voids:**
Yes

**Contract Transmitted Electronically:**
Yes

## Integrated Products

<table>
<thead>
<tr>
<th><strong>Appearance:</strong></th>
<th>Appearance Protection</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>GAP:</strong></td>
<td>Guaranteed Asset Protection</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Glass:</strong></th>
<th>Windshield Protection</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Limited Warranty:</strong></td>
<td>Limited Warranty, Lifetime Powertrain</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Maintenance:</strong></th>
<th>Pre-Paid Maintenance</th>
</tr>
</thead>
</table>

Profile last updated on: 12/22/2017
## Company Information

<table>
<thead>
<tr>
<th>Additional Known Company Names:</th>
<th>Provider Code Format:</th>
</tr>
</thead>
<tbody>
<tr>
<td>First Guard Pre-paid Maintenance, Star Maintenance, Century Maintenance, Maintenance Plus</td>
<td>Visual Dealer ##AA; Visual Store ##AA##</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Provider Website:</th>
<th>eSignature Support:</th>
</tr>
</thead>
<tbody>
<tr>
<td><a href="http://www.dealermaintenance.com">www.dealermaintenance.com</a></td>
<td>No</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Integration Available:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ratings and Contracting</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Dealer Support Contact Name:</th>
<th>Dealer Support Contact Info:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Tina Riebe, Amanda Criss</td>
<td>866-544-6789</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Action Requirements Prior to Dealer Setup:</th>
<th>Additional Setup Notes:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Complete Survey Form, Dealer Profile Sheet, Account Setup Sheet, Dealer Agreement, End User Agreement</td>
<td>Provider may include hard pack in product cost. Please direct dealer to Dealer Maintenance if there are questions.</td>
</tr>
</tbody>
</table>

## Provider Integration Notes

<table>
<thead>
<tr>
<th>Portal Name:</th>
<th>Remit Instructions:</th>
</tr>
</thead>
<tbody>
<tr>
<td><a href="http://www.dealermtc.com">www.dealermtc.com</a></td>
<td>Dealer will login to dealermtc.com to view all submitted contracts. Using dealermtc.com, dealer creates a batch, makes copy of screen (print screen) and send with payment. Original agreements do not need to be sent to Dealer Maintenance when eContracted and remitted via “batch” process.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Void Instructions:</th>
<th>Provider Accepts Electronic Voids:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dealer must contact Dealer maintenance to have contracts voided once they are submitted/entered into online system.</td>
<td>Yes</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Contract Transmitted Electronically:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
</tr>
</tbody>
</table>

## Integrated Products

<table>
<thead>
<tr>
<th>Maintenance:</th>
<th>Maintenance Plus</th>
</tr>
</thead>
</table>

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Dealers Choice

Company Information

Additional Known Company Names:
Betterretention.com, Preferred Customer Program (a DCI Company)

Provider Website:
Betterretention.com

Integration Available:
Ratings and Contracting

Term for Provider Dealer Code:
Dealer ID

Provider Code Format:
Dealer Code or Dealer IDs are between 3 and 4 numeric digits. e.g "123" or "1234"

eSignature Support:
No

Provider Business Support & Prerequisites

Dealer Support Contact Name:
Contact Laeken or Client Relations Department

Action Requirements Prior to Dealer Setup:
DCI sets up the specific dealerships Rate Card as per the agreement. PEN is sent the Dealership name and ID. DCI maintenance needs to be added as a product to the Dealership menu or DMS suite.

Dealer Support Contact Info:
251-990-3131 or 251-210-1254

Additional Setup Notes:
If dealer has a soft pack, does not advise any comment or discussion be had pertaining to the pack setup.

Provider Integration Notes

Portal Name:
Mycp.us

Void Instructions:
Contract is voided through dealership DMS and PEN sends a request to void contract to mycp.us, the contract is then removed from the system completely.

Remit Instructions:
Use mycp.us portal to remit. Dealer sends in the remittance paper with the total. Dealer does not need to send in the copy of the contract. Dealer is not required to return of any paper contract to Provider.

Provider Accepts Electronic Voids:
Yes

Contract Transmitted Electronically:
Yes

Integrated Products

Appearance: Appearance Program

Maintenance: Preferred Customer Program

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Company Information

**Additional Known Company Names:**
- DWIZ

**Provider Website:**
- www.dentwizard.com

**Integration Available:**
- Ratings and Contracting

**Term for Provider Dealer Code:**
- Customer ID or Dealer Code

**Provider Code Format:**
- begins with a C followed numbers or numbers and letters

**eSignature Support:**
- Yes

Provider Business Support & Prerequisites

**Dealer Support Contact Name:**
- eContracting support 844-291-5264 option 2

**Action Requirements Prior to Dealer Setup:**
- The dealer needs to have the Dealer Service Agreement signed and on file with Dent Wizard.

**Dealer Support Contact Info:**
- Additional Contact: The agent, Regional F&I Director, or F&I Administrator.

**Additional Setup Notes:**
- Before starting eContracting, dealers should contact their agent representative or Dent Wizard Regional F&I Director.
- Agent pricing is needed. Note - eContracting or eRemittance currently not available for JM&A accounts.

Provider Integration Notes

**Portal Name:**
- Dent Wizard DAP

**Void Instructions:**
- Prior to remittance, a contract can be voided through the originating system or in Dent Wizard DAP, or by contacting 844-291-5264 opt 2. Once a contract has been remitted, standard cancellation procedure applies.

**Remit Instructions:**
- If dealer is eContracting and eRemitting, a paper contract is not required to be sent in. Otherwise, dealer must follow standard remittance procedure.

**Provider Accepts Electronic Voids:**
- Yes

**Contract Transmitted Electronically:**
- Yes

Integrated Products

**Dent:**
- Ding Shield

Profile last updated on: 12/04/2017 | [Table of Contents]
EasyCare

Company Information

Additional Known Company Names:
- EasyCare
- APCO
- Automobile Protection Corporation

Provider Website:
www.easycare.com

Integration Available:
Ratings and Contracting

Provider Business Support & Prerequisites

Dealer Support Contact Name:
APCO by calling or via an email to ebs@easycare.com. To obtain Dealer Number only, APCO prefers PEN, DMS provider, or agent request that info.

Action Requirements Prior to Dealer Setup:
Contact the EasyCare Servicing Agent or APCO at 866-225-4356 or email ebs@easycare.com to sign all necessary agreements. APCO approval for eContracting is required for each Dealer.

Provider Integration Notes

Portal Name:
EasyCare Online (ECO)

Void Instructions:
Contracts can be voided by the dealer until midnight on the 4th calendar day of the month after the month it was submitted. After that, contracts need to be cancelled through the ECO or by phone w/ APCO. Contracts with claims can't be voided

Remit Instructions:
Follow current procedures on the EasyCare Online system. It is the responsibility of the dealer to store the contract. The EBS agreement with the dealer requires the dealer to retain a copy of each contract. Dealer does not need to send paper copy of the contract in.

Provider Accepts Electronic Voids:
Yes

Contract Transmitted Electronically:
Yes

Integrated Products

<table>
<thead>
<tr>
<th>Appearance</th>
<th>EasyCare Appearance Protection</th>
</tr>
</thead>
<tbody>
<tr>
<td>Combo</td>
<td>EasyCare Select, EasyCare SelectCare</td>
</tr>
<tr>
<td>Dent</td>
<td>EasyCare Dent Repair</td>
</tr>
<tr>
<td>GAP</td>
<td>EasyCare GAP</td>
</tr>
<tr>
<td>Key</td>
<td>EasyCare KeyCare</td>
</tr>
<tr>
<td>LTD_WTY</td>
<td>EasyCare Limited Warranty</td>
</tr>
<tr>
<td>Maintenance</td>
<td>EasyCare Maintenance</td>
</tr>
<tr>
<td>Theft / Etch</td>
<td>EasyCare Etch</td>
</tr>
<tr>
<td>Tire &amp; Wheel</td>
<td>EasyCare DriverCare</td>
</tr>
<tr>
<td>VSC</td>
<td>EasyCare VSC, Extended Warranty, GWC VSC</td>
</tr>
</tbody>
</table>

Products Not Integrated

Personal Assistant

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Company Information

**Provider Website:**
http://eckbond.com/

**Integration Available:**
Ratings and Contracting

**Term for Provider Dealer Code:**
Dealer Number

**Provider Code Format:**
XX####

**eSignature Support:**
Yes

Provider Business Support & Prerequisites

**Dealer Support Contact Name:**
Jasmine Payan

**Dealer Support Contact Info:**
(714) 203-1599

**Action Requirements Prior to Dealer Setup:**
The dealer should contact Eckbond to verify the dealer is authorized and setup in SCS for eContracting.

Provider Integration Notes

**Portal Name:**
Eckbond DAP

**Void Instructions:**
Contracts can be voided in originating dealer system the same day the contract is booked. After that, the dealer must contact Eckbond or the Agent to void. The contract can generally be voided up to days after submission.

**Remit Instructions:**
Remittance is performed in DAP. Contracts booked in dealer system will appear as Pending in DAP for dealer (accounting) approval. Dealer needs to mail paperwork in for all contracts.

**Provider Accepts Electronic Voids:**
Yes

**Contract Transmitted Electronically:**
Yes

Integrated Products

**Appearance:**
Exterior Bond, Exterior Ultimate Bond, Complete Interior Bond
# EcoProProducts

## Company Information

<table>
<thead>
<tr>
<th>Provider Website:</th>
<th>Term for Provider Dealer Code:</th>
</tr>
</thead>
<tbody>
<tr>
<td><a href="http://www.ecoproproducts.com">www.ecoproproducts.com</a></td>
<td>Dealer Number or Dealer Code</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Integration Available:</th>
<th>Provider Code Format:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ratings and Contracting</td>
<td>XX####### (prefix is the state)</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>eSignature Support:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
</tr>
</tbody>
</table>

## Provider Business Support & Prerequisites

### Dealer Support Contact Name:
Agent and Dealer Support

### Dealer Support Contact Info:
630-534-4194

### Action Requirements Prior to Dealer Setup:
The dealer should notify EcoProProducts of the request to verify the dealer is authorized to eContract. Dealer Number is normally same as AGWS Dealer Number, confirm with Dealer support

### Additional Setup Notes:
None

## Provider Integration Notes

### Portal Name:
DAP

### Void Instructions:
Booked contracts can be voided via Dealer System the same day the contract is submitted. After that, the dealer must contact EcoProProducts or the agent to void. The contract can generally be voided for up to 30 days after submission.

### Remit Instructions:
Remittance is performed in DAP. Individual training and instruction is provided at the time of dealer and user activation in the system. If needed, users can contact support for additional instruction.

### Provider Accepts Electronic Voids:
Yes

### Contract Transmitted Electronically:
Yes

## Integrated Products

| Appearance: | EcoProProducts Appearance Protection |

Profile last updated on: 11/29/2017 | [Table of Contents](#)
# ECP

## Company Information

**Additional Known Company Names:**
Entire Car Protection, Auto Armor, Protector, Platinum

**Provider Website:**
www.ecpinc.net

**Integration Available:**
Ratings and Contracting

**Term for Provider Dealer Code:**
ECP Customer Number

**Provider Code Format:**
Numeric between 3-7 digits

**eSignature Support:**
No

### Provider Business Support & Prerequisites

**Dealer Support Contact Name:**
Aftermarket Administration Department

**Dealer Support Contact Info:**
630 754-4200 ecp_compliance@ecpinc.net

**Action Requirements Prior to Dealer Setup:**
The dealer should contact their Agent to confirm dealer eligibility with ECP. Dealer pricing and forms are often managed entirely through the Agent. No dealer is activated in ECP until ECP confirms readiness with the Agent.

## Provider Integration Notes

**Portal Name:**
ECP.TecAssured.com (ECP Portal)

**Void Instructions:**
ECP supports integrated void via the originating dealer system. Dealers can void contracts in Portal, but are encouraged to train F&I to void applicable contracts in the system the contract was booked.

**Remit Instructions:**
All booked contracts will appear in ECP Portal for Accounting Office review and approval. Remittance functions are available in ECP Portal. Individual dealers remittance process may vary by Agent. Please make sure accounting contacts the Agent.

**Provider Accepts Electronic Voids:**
Yes

**Contract Transmitted Electronically:**
Yes

### Integrated Products

<table>
<thead>
<tr>
<th>Appearance:</th>
<th>Glass:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Entire Car Protection, Auto Armor, Protector, Platinum</td>
<td>Windshield</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Dent:</th>
<th>Key:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Paintless Dent Repair</td>
<td>Key Fob Replacement</td>
</tr>
</tbody>
</table>

### Products Not Integrated

Certain Private Label products are access via Third Party Administrators. See Agent if requested products not in ECP web service.

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**Company Information**

**Additional Known Company Names:**
EFG Companies, Enterprise Financial Group, Enterprise Financial Agency, WALKAWAY USA, Reticulated Administrative Services

**Provider Website:**
[www.efgcompanies.com](http://www.efgcompanies.com)

**Integration Available:**
Ratings and Contracting

**Term for Provider Dealer Code:**
Account Code

**Provider Code Format:**
Ten digit number, starting with five zeroes

**eSignature Support:**
Yes

**Provider Business Support & Prerequisites**

**Dealer Support Contact Name:**
Account Representative

**Action Requirements Prior to Dealer Setup:**
Contact EFG Account Manager

**Dealer Support Contact Info:**
855-280-0419

**Additional Setup Notes:**
EFG provides retail rates in the case of Florida VSC and WALKAWAY Vehicle Return. EFG can set up internal/hard packs for the dealer to be included in Dealer cost but not billed to the dealer. Any other soft packs are set up within the Dealer System.

**Provider Integration Notes**

**Portal Name:**
EFG’s Online Remittance Application

**Void Instructions:**
Contact EFG if remitted; leave as unsubmitted in the Online Remittance website.

**Remit Instructions:**
Reynolds - Remittal online. EFG will bill at the month-end close. CDK - Contracts are remitted electronically through web services when Accounting office finalizes deal. Dealer must keep a paper copy of contract unless e-signed and can be reproduced. EFG does not require to send paper contracts and do not require paper contracts if electronically signed.

**Provider Accepts Electronic Voids:**
No

**Contract Transmitted Electronically:**
Yes

**Integrated Products**

<table>
<thead>
<tr>
<th>Appearance:</th>
<th>Signature Finish Appearance</th>
</tr>
</thead>
<tbody>
<tr>
<td>Combo:</td>
<td>Package Protection</td>
</tr>
<tr>
<td>Dent:</td>
<td>Signature Finish Dent Protection</td>
</tr>
<tr>
<td>GAP:</td>
<td>GAP</td>
</tr>
<tr>
<td>Glass:</td>
<td>Signature Finish Windshield Protection</td>
</tr>
<tr>
<td>Key:</td>
<td>Signature Finish Key Replacement</td>
</tr>
</tbody>
</table>

| Limited Warranty: | WALKAWAY, Lifetime Powertrain, Term Care Protection |
| Maintenance:     | Maintenance Value Program |
| Theft/Etch:      | Signature Security Theft |
| Tire & Wheel:    | Signature Finish Tire&Wheel Protection |
| VSC:             | MAP VSC; Classic VSC |
| Environm:        | EFG Chemical Protection |

Profile last updated on: 12/04/2017 | [Table of Contents](#)
Endurance Dealer Services

Company Information

Additional Known Company Names:
Endurance Protection, Endurance Warranty

Provider Website:
enduranceds.com, endurancewarranty.com

Integration Available:
Ratings and Contracting

Term for Provider Dealer Code:
Dealer Number

Provider Code Format:
111 or 111SL

eSignature Support:
Yes

Provider Business Support & Prerequisites

Dealer Support Contact Name:
Aaron and Ernesto

Action Requirements Prior to Dealer Setup:
Set up Account in SCS/DAP, Set up Product (Plan Code/Ratebook/Sale Options), Set up Forms (if not available).

Dealer Support Contact Info:
Aaron 847-790-3045 and Ernesto 847-790-3042

Additional Setup Notes:
All packs are set up either by Dealer Services or some agents.

Provider Integration Notes

Portal Name:
SCS (internal), DAP (dealer)

Void Instructions:
Dealer can void contract after sale from within their Dealer System or by going to DAP. Only valid PRIOR to remittance. After remitted, contract would have to be REJECTED internally.

Remit Instructions:
In DAP, go to Remittance and select contracts to remit by selecting Submit. Paper contracts are not required.

Provider Accepts Electronic Voids:
Yes

Contract Transmitted Electronically:
Yes

Integrated Products

<table>
<thead>
<tr>
<th>Combo</th>
<th>GAP</th>
<th>Limited Warranty</th>
</tr>
</thead>
<tbody>
<tr>
<td>5 in 1</td>
<td>Endurance GAP</td>
<td>Apex</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Etch:</th>
<th>VSC:</th>
<th>Wear &amp; T:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Endurance Etch</td>
<td>Auto Secure, Classic Care, Essential Care, Wrap</td>
<td>Lease Wear &amp; Tear</td>
</tr>
</tbody>
</table>

Profile last updated on: 11/29/2017 | Table of Contents
**Company Information**

**Additional Known Company Names:**
National Auto Care, FFDS

**Provider Website:**
www.scsautoexpress.com

**Integration Available:**
Ratings and Contracting

**Term for Provider Dealer Code:**
Dealer Code or Rating ID

**Provider Code Format:**
1 to 10 digit number

**eSignature Support:**
Yes

**Provider Business Support & Prerequisites**

**Dealer Support Contact Name:**
FFDS Support

**Action Requirements Prior to Dealer Setup:**
FFDS will need to turn e-contracting on for that dealer. Please contact FFDS at ratesdepartment@nationalautocare.com or call 904-285-4401 to turn e-contracting on for your dealership.

**Dealer Support Contact Info:**
904-285-4401

**Provider Integration Notes**

**Portal Name:**
Dealer Account Portal (DAP - www.scsautoexpress.com)

**Void Instructions:**
Booked contracts can be voided via Dealer System the same day it is submitted. After that time, the contract can be voided through the FFDS portal until the contract has been remitted. If remitted, the dealer must contact FFDS Support.

**Remit Instructions:**
After accessing the Dealer Account Portal (www.ffdsportal.com), the dealer will need to submit remittance within the portal, and then send payment to FFDS.

**Provider Accepts Electronic Voids:**
Yes

**Contract Transmitted Electronically:**
Yes

**Integrated Products**

**Combo:**
Family First Complete Protection

**GAP:**
Family First GAP

**Key:**
Family First Key Protection

**Trade-In Protect:**
Family First Trade-In Protection

**Tire & Wheel:**
Family First Tire And Wheel

**Wear & T:**
Family First Wear And Tear

**Vehicle :**
SWBC PowerBuy

**Products Not Integrated**

60 Day Satisfaction Guarantee
Company Information

Additional Known Company Names:
Fidelis PPM
Fidelis Systems,
Fidelis Advantage PPM
Driv

Term for Provider Dealer Code:
Dealer Number

Provider Code Format:
sequential integer beginning with 1001

eSignature Support:
No

Provider Website:
www.Getfidelis.com

Integration Available:
Ratings and Contracting

Provider Business Support & Prerequisites

Dealer Support Contact Name:
Contact Fidelis PPM support or for Dealer Number via email or call

Dealer Support Contact Info:
888-420-4426

Action Requirements Prior to Dealer Setup:
Fidelis will have to enable access for PEN to e-contract with that dealer. Contact Fidelis PPM support at 888-420-4426.

Additional Setup Notes:
Fidelis sends both costs and retail pricing. Contact the Agent for more information. Agent pricing is needed.

Provider Integration Notes

Portal Name:
Driv

Void Instructions:
Dealers can void a contract that has been electronically contracted either through their platform or through Driv's Batch Contracts screen until it is batched from within Driv. Once batched, a dealer must use the Cancel Contract functionality in Driv.

Remit Instructions:
After e-contracting, contracts will continue to be pushed to the Batch Contracts screen in the Fidelis Driv platform, where Dealers can batch them as normal. Dealer does not need to mail in contracts that were electronically remitted.

Provider Accepts Electronic Voids:
Yes

Contract Transmitted Electronically:
Yes

Integrated Products

Maintenance: Fidelis Pre-Paid Maintenance, Driv & Advantage PPM
Profile last updated on: 07/27/2017 | Table of Contents
**Company Information**

**Additional Known Company Names:**
- Millenium
- American Colonial Administrators

First Dealer Resources was acquired by IAS in 2014.

**Provider Website:**
- [www.iasdirect.com](http://www.iasdirect.com)

**Integration Available:**
- Ratings and Contracting

---

**Provider Business Support & Prerequisites**

**Dealer Support Contact Name:**
- Casey and Angela

**Dealer Support Contact Info:**
- 405-844-9066x232 or 405-844-9066x209

**Action Requirements Prior to Dealer Setup:**
- Obtaining the correct paperwork: DMS integration paperwork, Agreement preparation information, Technology integration information, Rate preparation information, and Dealership installation information.

---

**Provider Integration Notes**

**Portal Name:**
- [www.stoneeagle.com (SCS, VTS)](http://www.stoneeagle.com)

**Void Instructions:**
- The dealer should always void within the Dealer System of origin. They do have the ability to void a contract in EON as well.

**Remit Instructions:**
- Follow the remit steps through EON & Secure Transmit. Yes, they require paper contracts sent back to them, so they can scan them and have them stored in our database for reference.

**Provider Accepts Electronic Voids:**
- YES

**Contract Transmitted Electronically:**
- Yes

---

**Integrated Products**

**VSC:**
- Advance Plus VSC, Centennial Choice VSC, Millennium VSC, Auto Advance VSC, AutoTech VSC

---

**Products Not Integrated**

**GAP**

Profile last updated on: 11/07/2017 | [Table of Contents](#)
Company Information

Additional Known Company Names:
Ford Protect, Lincoln Protect, Ford Motor Company, Ford ESP previous name,

Provider Website:
http://owner.ford.com/maintenance/ford-protect.html

Integration Available:
Ratings Only

Provider Business Support & Prerequisites

Dealer Support Contact Name:
Ratings Support through PEN is approved by Ford Protect Operations Manager (Dan Hutko)

Action Requirements Prior to Dealer Setup:
Product Rating and Booking for Ford is not to be advertised. It is by Dealer request only. A Dealer must be approved by Ford Protect (see additional setup notes) prior to being setup.

Dealer Support Contact Info:
N/A

Additional Setup Notes:
Request to be setup should be sent to PENInfo@opendealerexchange.com, do not contact Ford direct. Information needed would be; Dealer Name, Address, and P&A code. Dealer must provide P&A Code, Ford will not supply it to you. Ford home office typically takes 1-2 business days for approval for internal emails to the field and back.

If dealer has Over Remit setup with Ford, it will be included in the cost from Ford.

Provider Integration Notes

Portal Name:
N/A

Void Instructions:
N/A

Remit Instructions:
N/A

Provider Accepts Electronic Voids:
N/A

Contract Transmitted Electronically:
No

Integrated Products

Appearance: Ford SurfaceCARE
Combo: Ford TripleCARE
Dent: Ford DentCARE
Glass: Ford WindshieldCARE

Maintenance: Ford Maintenance
Etch: Ford EtchCARE
Tire & Wheel: Ford TireCARE
VSC: Ford VSC, Extended Service Plan
Other: Ford RentalCARE

Products Not Integrated

GAP coverage, WearCare for lease

Profile last updated on: 07/27/2017 | Table of Contents
**Foresight Services Group**

### Company Information

#### Additional Known Company Names:
- Foresight Services Group

#### Provider Website:

#### Integration Available:
- Ratings and Contracting

### Provider Business Support & Prerequisites

#### Dealer Support Contact Name:
- Annie Brown

#### Dealer Support Contact Info:
- 972.542.1890 x0472

#### Action Requirements Prior to Dealer Setup:
- 1. Contact that dealer is interested.
- 2. Products the dealer wants to sell.
- 3. Is dealer currently using online rating?

#### Additional Setup Notes:
- 3. Dealer agreement acknowledging new processes and procedures.

### Provider Integration Notes

#### Portal Name:
- www.stoneeagle.com EON application

#### Void Instructions:
- Under no condition should the user have the ability to void/delete a contract that has been remitted. See remit tracking id on xml.

#### Remit Instructions:
- The dealer should continue to remit from the EON application on StoneEagle.

- **Contract Transmitted Electronically:** Yes

### Integrated Products

<table>
<thead>
<tr>
<th>Appearance:</th>
<th>Foresight Appearance Protection Package, Foresight Paint &amp; Fabric</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dent:</td>
<td>Foresight Paintless Dent Repair</td>
</tr>
<tr>
<td>Gap:</td>
<td>Foresight Gap</td>
</tr>
<tr>
<td>Glass:</td>
<td>Foresight Windshield</td>
</tr>
<tr>
<td>Key:</td>
<td>Foresight Key</td>
</tr>
<tr>
<td><strong>Ltd Wty:</strong></td>
<td>Foresight Limited Warranty, Foresight Certification Program</td>
</tr>
<tr>
<td><strong>Maintenance:</strong></td>
<td>Foresight Prepaid Maintenance</td>
</tr>
<tr>
<td><strong>Theft:</strong></td>
<td>Foresight Theft</td>
</tr>
<tr>
<td><strong>Road Hazard / T&amp;W:</strong></td>
<td>Foresight Auto Roadside Assistance, Foresight Tire &amp; Wheel</td>
</tr>
<tr>
<td><strong>VSC:</strong></td>
<td>Foresight VSC</td>
</tr>
<tr>
<td><strong>Wear_Tea:</strong></td>
<td>Foresight Excess Wear &amp; Tear</td>
</tr>
</tbody>
</table>

### Products Not Integrated

Some dealers are still manual but the ancillary products are the same that we sell electronically.

Profile last updated on: 12/28/2017 | [Table of Contents](#)
# Galt Enterprises ServiceGuard

## Company Information

<table>
<thead>
<tr>
<th>Additional Known Company Names:</th>
<th>Term for Provider Dealer Code:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Galt Enterprises, Inc., ServiceGuard Systems Inc., F&amp;I Online</td>
<td>Galt Account Number</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Provider Website:</th>
<th>Provider Code Format:</th>
</tr>
</thead>
<tbody>
<tr>
<td><a href="http://www.galtenterprises.com/">http://www.galtenterprises.com/</a></td>
<td>Up to 20 Char including Letter, Numbers and Special Characters</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Integration Available:</th>
<th>eSignature Support:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ratings and Contracting</td>
<td>No</td>
</tr>
</tbody>
</table>

## Provider Business Support & Prerequisites

<table>
<thead>
<tr>
<th>Dealer Support Contact Name:</th>
<th>Dealer Support Contact Info:</th>
</tr>
</thead>
<tbody>
<tr>
<td>IT</td>
<td>800-248-4258 or <a href="mailto:fandionline@galtenterprises.com">fandionline@galtenterprises.com</a></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Action Requirements Prior to Dealer Setup:</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>F&amp;I Online Dealer Setup Form must be completed along with product dealer agreements before dealer can be setup online.</td>
<td></td>
</tr>
</tbody>
</table>

## Provider Integration Notes

<table>
<thead>
<tr>
<th>Portal Name:</th>
<th>Remit Instructions:</th>
</tr>
</thead>
<tbody>
<tr>
<td>F&amp;I Online</td>
<td>Send Remittance Report from F&amp;I Online and copies of signed applications with payment.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Void Instructions:</th>
<th>Provider Accepts Electronic Voids:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contracts can be voided the same day they are submitted. After that contact the office or submit a cancellation form.</td>
<td>Yes</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Contract Transmitted Electronically:</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
<td></td>
</tr>
</tbody>
</table>

## Integrated Products

<table>
<thead>
<tr>
<th>Appearance:</th>
<th>Maintenance:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Servicegard Appearance Protection, Super Polysteel</td>
<td>Servicegard Prepaid Maintenance</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Combo:</th>
<th>Theft:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Multi-Shield</td>
<td>Theft Protection</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>GAP:</th>
<th>Value Protector</th>
</tr>
</thead>
<tbody>
<tr>
<td>Galt GAP</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Key:</th>
<th>Trade_In_Protect:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Key Replacement</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Limited Warranty:</th>
<th>T&amp;W:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Servicegard Certified Warranty</td>
<td>Tire, Wheel &amp; Rim Protection/Roadside Assistance, InTire Tire and Wheel</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>VSC:</th>
<th>Wear_Tea:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Servicegard Service Contract</td>
<td>Lease Wear &amp; Tear</td>
</tr>
</tbody>
</table>

## Products Not Integrated

Credit Life, Accident and Health Insurance. Marine and RV products.

Profile last updated on: 08/30/2017 | Table of Contents
Company Information

Additional Known Company Names:
CBGC stands for Chevrolet Buick Cadillac GMC. Each line has its own brand of products. CBGC collectively represents:
- Chevrolet Protection
- Buick Protection
- Cadillac Protection
- GMC Protection

Provider Website:
www.chevrolet.com/owners/warranty.html,
www.buick.com/owners/warranty/extended-protection.html,
www.cadillac.com/owners/warranty.html,
www.gmc.com/owners/warranty.html

Integration Available:
Ratings and Contracting

Provider Business Support & Prerequisites

Dealer Support Contact Name:
Program Headquarters (supported by AmTrust)

Action Requirements Prior to Dealer Setup:
Dealer must have CBGC Dealer Agreement completed (facilitated by GM ADM). Dealer must be setup in AmTrust Administration system. If they are setup and able to use the GM EPOnline Portal, these requirements have been met.

Provider Support Contact Info:
(877) 264-9704

Additional Setup Notes:
Dealers should contact their ADM to complete all paperwork. Dealers can also email programheadquarters@extendedprotectiononline.com to receive the paperwork or BAC Code directly. Dealers set markups and packs in the Menu or DMS per system instructions. Dealers should compare markup and pack settings to those setup in EPOnline portal.

Provider Integration Notes

Portal Name:
EPOnline

Void Instructions:
Contracts must be voided in EPOnline

Remit Instructions:
Contracts booked in the dealer system are available to the dealer for review and Transmittal in EPOnline.

Provider Accepts Electronic Voids:
No

Contract Transmitted Electronically:
Yes

Integrated Products

| Appearance: | CBGC Appearance Protection |
| Advance Care: | CBGC Advanced Lease Protection |
| GAP: | CBGC Gap |
| Pre-Paid Maintenance: | CBGC Pre-Paid Maintenance |
| Tire & Wheel: | CBGC Tire & Wheel, Tire Protection (tire only) |
| VSC: | CBGC VSC |
| Wear & T: | CBGC XS Wear, Advanced Lease Protection |

Profile last updated on: 01/19/2018 | Table of Contents
## Company Information

### Additional Known Company Names:
- Genesis Protection Plan (GPP)
- Hyundai Capital Insurance, Hyundai Capital America

### Provider Website:
- [https://www.genesisfinanceusa.com/gpp-overview](https://www.genesisfinanceusa.com/gpp-overview)

### Integration Available:
- Rating_Forms

### Term for Provider Dealer Code:
- Dealer ID

### Provider Code Format:
- beginning with HYU, then a 2 digit state code followed by a 3 digit number

### eSignature Support:
- No

## Provider Business Support & Prerequisites

### Dealer Support Contact Name:
For Support or dealer code call and ask for Client Relations

### Action Requirements Prior to Dealer Setup:
Call HPP Administrator at 800-477-8089 or email info@hyundaiprotectionplan.com to ensure HPP dealer enrollment is complete.

### Dealer Support Contact Info:
- 800-477-8089

### Additional Setup Notes:
Products are setup through the Hyundai Provider Integration. Genesis branded protection products are now available for vehicles beginning with model year 2017. Dealer should use Hyundai Protection Plan for Genesis models 2016 and older.

## Provider Integration Notes

### Portal Name:
- [www.hfmdealeraccess.com](http://www.hfmdealeraccess.com)

### Void Instructions:
- Genesis Protection Plan is remitted and voided in HMFDealerAccess.com or Dealertrack Portals.

### Remit Instructions:
Integration is for Ratings and Forms only. Sold contracts must be remitted electronically in the HMFDealerAccess.com or Dealertrack portal. Dealers are required to store paper copies for audit purposes. HCI does not encourage paper remittance. Remittance register is no longer available.

### Provider Accepts Electronic Voids:
- No, Contracts are manual

### Contract Transmitted Electronically:
- No

## Integrated Products

| **Combo:** | **GPP Platinum Vehicle Protection** |
| **Dent:**   | **GPP Dent & Ding Protection**     |
| **GAP:**    | **GPP GAP**                        |
| **Glass:**  | **GPP Windshield Repair Protection** |
| **Key:**    | **GPP Key Replacement**            |
| **Maintenance:** | **GPP PrePaid Scheduled Maintenance Plus** |
| **Tire & Wheel:** | **GPP Tire and Wheel Protection** |
| **VSC:**    | **GPP Protection Plan**            |
| **WearTear:** | **GPP Lease End Protection**       |

Profile last updated on: 02/23/2017 | [Table of Contents](#)
Global Administrators ............................

Company Information

Provider Website: TBD
Integration Available: Ratings and Contracting

Term for Provider Dealer Code: Dealer Number
Provider Code Format: Four Numbers
eSignature Support: Yes

Provider Business Support & Prerequisites

Dealer Support Contact Name: Dealer Support
Action Requirements Prior to Dealer Setup: None
Dealer Support Contact Info: 800-761-4546

Provider Integration Notes

Portal Name: Global Secure Arch
Void Instructions: Contracts should be voided in Global Secure Arch
Remit Instructions: Accounting will finalize booked contracts in Global Secure Arch Portal. Refer to Dealer Operations Manual
Contract Transmitted Electronically: Yes

Integrated Products

| Appearance | Global Admin Appearance Protection |
| GAP:       | Global Admin GAP                   |
| Glass:     | Global Admin Windshield Repellent  |
| Key:       | Key Replacement                    |
| Limited Warranty: | Global Admin Limited Warranty |
| Maintenance: | Global Admin Pre-paid Maintenance |
| Theft:     | Global Admin Theft Protection      |
| Tire and Wheel: | Global Admin Roadside Assistance, Global Admin Tire and Wheel |
| VSC:       | Global Admin VSC                   |
| Wear_Tea:  | Global Admin Wear and Tear         |

Profile last updated on: 12/26/2017 | Table of Contents
Gulf States Financial Services

**Company Information**

**Additional Known Company Names:**
- GSFS
- Gulf States Toyota

**Provider Website:**
www.gsfsgroup.com

**Integration Available:**
Ratings and Contracting

**Provider Business Support & Prerequisites**

**Dealer Support Contact Name:**
Account Support

**Dealer Support Contact Info:**
AccountSupport@gsadmins.com

**Action Requirements Prior to Dealer Setup:**
Integrated eContracting is available to Dealer System Providers that complete Data Protection Agreement with GSFS. Account Services will work with Legal to obtain paperwork.

**Additional Setup Notes:**
Dealer contact should inform menu provider of any packs administered by GSFS that also need to be administered by Dealer System provider.

**Provider Integration Notes**

**Portal Name:**
OnRamp Contract Administration

**Void Instructions:**
Dealer should always void within their Dealer System/Menu where the contract originated, whenever possible. Void is also available via OnRamp Contract Administration.

**Remit Instructions:**
Follow current Remittance process within OnRamp Contract Administration

**Contract Transmitted Electronically:**
Yes

**Integrated Products**

- **GAP:** GSFS GAP
- **Limited Warranty:** GSFS Limited Warranty
- **Maintenance:** GSFS Maintenance
- **Tire & Wheel:** GSFS Tire & Wheel
- **VSC:** GSFS VSC

**Products Not Integrated**
Lease Protection, Credit Insurance, Limited Warranty

Profile last updated on: 09/19/2017 | Table of Contents
Company Information

Additional Known Company Names:
GWC Warranty Corporation, GWC Warranty, GWC, EasyCare, APCO, Automobile Protection Corporation

Provider Website:
www.gwcwarranty.com

Integration Available:
Ratings and Contracting

Provider Business Support & Prerequisites

Dealer Support Contact Name:
APCO by calling or via an email to ebs@gwcwarranty.com. To obtain Dealer Number only, APCO prefers PEN, DMS provider, or agent request that information.

Action Requirements Prior to Dealer Setup:
Contact the GWC Servicing Agent or GWC Warranty at 800-482-7357 x6767 or email ebs@gwcwarranty.com to sign all necessary agreements. GWC Warranty approval for eContracting is required for each dealer.

Provider Integration Notes

Portal Name:
EasyCare Online (ECO), GWC Dealer Portal

Void Instructions:
eContracts are voided in the dealer system by the dealer by the 4th calendar day of the month after the month it was booked. After that, eContracts must be cancelled through ECO or by phone with APCO. Contracts with claims cannot be voided.

Remit Instructions:
eContracts can be remitted via the GWC Dealer Portal. Call GWC Warranty at 800-482-7357 x6767 or email salessupport@gwcwarranty.com to set up a user account. Otherwise, follow current procedures on the EasyCare Online system.

Integrated Products

VSC: GWC Warranty VSC

Products Not Integrated

GWC GAP (See EasyCare web Service)

Profile last updated on: 12/26/2017 | Table of Contents
Hyundai Protection Plan

Company Information

**Additional Known Company Names:**
Hyundai Protection Plan (HPP)
Hyundai Capital Insurance, Hyundai Capital America

**Provider Website:**
https://www.hmfusa.com/hpp-overview

**Integration Available:**
Rating_Forms

**Term for Provider Dealer Code:**
Dealer ID

**Provider Code Format:**
beginning with HYU, then a 2 digit state code followed by a
3 digit number

**eSignature Support:**
No

Provider Business Support & Prerequisites

**Dealer Support Contact Name:**
For Support or dealer code call and ask for Client Relations

**Action Requirements Prior to Dealer Setup:**
Call HPP Administrator at 800-477-8089 or email info@hyundaiprotectionplan.com to ensure HPP dealer enrollment is complete.

**Dealer Support Contact Info:**
800-477-8089

**Additional Setup Notes:**
Genesis branded protection products are now available for vehicles beginning with model year 2017. Genesis models 2016 and earlier fall under Hyundai Protection Plan.

Provider Integration Notes

**Portal Name:**
www.HMFDealerAccess.com

**Void Instructions:**
Hyundai Protection Plan is remitted and voided in HMFDealerAccess.com or Dealertrack Portals.

**Remit Instructions:**
Integration is for Ratings and Forms only. Sold contracts must be remitted electronically in the HMFDealerAccess.com or Dealertrack portal. Dealers are required to store paper copies for audit purposes. HCI does not encourage paper remittance. Remittance register is no longer available.

**Provider Accepts Electronic Voids:**
No, Contracts are manual

**Contract Transmitted Electronically:**
No

Integrated Products

<table>
<thead>
<tr>
<th>Appearance:</th>
<th>HPP Appearance Protection</th>
</tr>
</thead>
<tbody>
<tr>
<td>Combo:</td>
<td>HPP Platinum Vehicle Protection</td>
</tr>
<tr>
<td>Dent:</td>
<td>HPP Dent &amp; Ding Protection</td>
</tr>
<tr>
<td>GAP:</td>
<td>HPP GAP</td>
</tr>
<tr>
<td>Key:</td>
<td>HPP Key Replacement Protection</td>
</tr>
<tr>
<td>Maintenance:</td>
<td>HPP Prepaid Maintenance, Prepaid Scheduled Maintenance</td>
</tr>
<tr>
<td>Theft / Etch:</td>
<td>HPP Theft Protection</td>
</tr>
<tr>
<td>Tire &amp; Wheel:</td>
<td>HPP Tire &amp; Wheel Protection</td>
</tr>
<tr>
<td>VSC:</td>
<td>HPP Protection Plan, Term Protection Plus</td>
</tr>
<tr>
<td>Wear&amp;Tea:</td>
<td>HPP Excess Wear and Use</td>
</tr>
</tbody>
</table>

Profile last updated on: 08/30/2017 | Table of Contents
Company Information

Additional Known Company Names: Innovative Aftermarket Systems

Provider Website: www.iasdirect.com

Integration Available: Ratings and Contracting

Term for Provider Dealer Code: Dealer ID

Provider Code Format: numeric digits followed by the letter D at the end

eSignature Support: Yes

Provider Business Support & Prerequisites

Dealer Support Contact Name: For Support or Dealer Code call or email Smart Dealer Products Customer Care

Dealers can log in to the IAS remittance portal at www.iasdirect.com to void a deal. There are no time frame restrictions.

Action Requirements Prior to Dealer Setup:
Contact the IAS agent to sign the eBusiness Indemnity Agreement. An agent must submit dealer cost information for all products and then confirm the prices that are entered into the IAS pricing system.

Provider Integration Notes

Portal Name: IAS eRemit portal

Void Instructions: Dealers can log in to the IAS remittance portal at www.iasdirect.com to void a deal. There are no time frame restrictions.

Remit Instructions: Dealer employees will be given access to the IAS remittance portal (www.iasdirect.com). As outlined in the IAS eBusiness Indemnification Agreement, dealers must maintain a signed copy of each contract on file for the term of the contract.

Provider Accepts Electronic Voids: Yes

Integrated Products

Appearance: Super Polysteel
Combo: Multi-Shield
Dent: Door Ding Protection
GAP: Gap Protection

Glass: Windshield Repair/Replacement, R.O.A.D. Star
Key: R.O.A.D. Key Replacement, Key Valet
Theft/Etch: Invisible Phantom Footprints
Tire & Wheel: R.O.A.D. InTire
Excess W: IAS Excess Wear and Tear

Profile last updated on: 01/23/2018 | Table of Contents
Company Information

Additional Known Company Names:
INDS, Interstate National

Provider Website:
http://www.inds.com/

Integration Available:
Ratings and Contracting

Term for Provider Dealer Code:
Dealer Number or Dealer Code

Provider Code Format:
4-10 chars A/N. Typically a 5 digit number.

eSignature Support:
No

Provider Business Support & Prerequisites

Dealer Support Contact Name:
Client Relations

Action Requirements Prior to Dealer Setup:
If not previously registered and using SAM, dealer should contact Client Relations to verify they are setup in SAM for integrated eContracting.

Dealer Support Contact Info:
(800) 526-0929

Additional Setup Notes:
Any product requests outside of those listed as available below should be presented to Client Relations to see if they can be setup

Provider Integration Notes

Portal Name:
SAM - Sales Administration Manager

Void Instructions:
Dealer can and should void eContracts in the Menu or DMS. Booked contracts may be voided prior to remittance in INDS SAM Portal

Remit Instructions:
Booked contracts will be available for Accounting review in the INDS SAM portal. Dealers “remit” contracts with a check and remittance statement from SAM. Paper contracts will need to be mailed to INDS after remittance and payment.

Contract Transmitted Electronically:
Yes

Integrated Products

Combo:
Star UVP-TBD

Theft:
Theft Protection

Gap:
Auto - GAP Protection

T&W:
Tire & Wheel Protection

Limited Warranty:
Limited Warranty

VSC:
Star Auto, Hi-Road Classic, Star Protect

Wear & T:
Lease Wear and Tear

Products Not Integrated

Only auto products are available at this time. Any product requests outside of those listed as available below should be presented to Client Relations to see if they can be setup
Company Information

Additional Known Company Names:
Fidelity Warranty Services, FWS, SouthEast Toyota (SET), Jim Moran, VW/Audi, KIA

Provider Website:
www.jmagroup.com

Integration Available:
Ratings and Contracting

Provider Business Support & Prerequisites

Dealer Support Contact Name:
Call JM&A Dealer Support for assistance

Action Requirements Prior to Dealer Setup:
F&I manager needs to have a dedicated printer that supports: Dual paper trays - standard letter size paper/standard legal size paper, switching between trays. Dealers with an existing provider account fill out eContracting enrollment form

Provider Integration Notes

Portal Name:
JM&A Connect

Void Instructions:
eContracts can be cancelled using the Void feature of the Dealer System application as long as the contracts are reported within 120 days of the sell date. After that, log into JM&A Connect use Contract Cancellation

Remit Instructions:
Once the contracts are ready to book, the dealer will need to log into JM&A Connect/SET Dealer/Kia Connect and open the eBooking Manager to electronically submit contracts for processing. eContracts will register in Invoice Transaction History approximately 15 minutes after they are submitted from the eBooking manager.

Provider Accepts Electronic Voids:
Yes

Contract Transmitted Electronically:
Yes

Integrated Products

<table>
<thead>
<tr>
<th>Appearance</th>
<th>JM&amp;A Appearance Protection, Smart Shield</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dent</td>
<td>JM&amp;A Paintless Dent Repair</td>
</tr>
<tr>
<td>GAP</td>
<td>JM&amp;A GAP</td>
</tr>
<tr>
<td>Key</td>
<td>JM&amp;A Motor Club</td>
</tr>
<tr>
<td>Limited Warranty</td>
<td>JM&amp;A Limited Warranty</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Maintenance</th>
<th>JM&amp;A Maintenance</th>
</tr>
</thead>
<tbody>
<tr>
<td>Theft / Etch</td>
<td>JM&amp;A Etch</td>
</tr>
<tr>
<td>Tire &amp; Wheel</td>
<td>JM&amp;A Road Hazard</td>
</tr>
<tr>
<td>VSC</td>
<td>JM&amp;A VSC</td>
</tr>
<tr>
<td>Wear &amp; T</td>
<td>JM&amp;A Wear And Tear</td>
</tr>
<tr>
<td>OEM Bran</td>
<td>JM&amp;A Wear And Tear</td>
</tr>
</tbody>
</table>

JM&A supports Kia and Volvo products available through the JM&A webservice

Profile last updated on: 12/05/2017 | Table of Contents
Kia Protection Plan (JM&A)

Company Information

Additional Known Company Names:  JM&A

Provider Website:  http://www.jmagroup.com/KiaProtectionPlan.asp

Integration Available:  Ratings and Contracting

Provider Business Support & Prerequisites

Dealer Support Contact Name:  JM&A Dealer Support

Action Requirements Prior to Dealer Setup:  Dealers already established with Kia Protection Plan should complete a eContracting enrollment form. Dealer needs to have a dedicated printer that supports dual trays for standard/legal size.

Dealer Support Contact Info:  866 519-1901

Additional Setup Notes:  Dealer should work with JM&A Dealer Support for setting up Kia branded products. Dealer will use their JM&A Dealer Number for all their JM&A and these Kia Integrated Products.

Provider Integration Notes

Portal Name:  Kia Connect

Void Instructions:  eContracts can be voided in the originating Dealer System using the void functions as long as the contracts are reported withing 120 days of the sell date. After 120 days, log into Kia Connect to use Contract Cancellation function.

Remit Instructions:  Once the contracts are booked, the dealer will need to log into Kia Connect and open the eBooking Manager to electronically submit contracts for processing. eContracts will register in Invoice Transaction History approximately 15 minutes after submission.

Provider Accepts Electronic Voids:  Yes

Contract Transmitted Electronically:  See PEN Support

Integrated Products

<table>
<thead>
<tr>
<th>Product</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dent:</td>
<td>Kia Dent Protection</td>
</tr>
<tr>
<td>GAP:</td>
<td>Kia GAP</td>
</tr>
<tr>
<td>Maintenance:</td>
<td>Kia Vehicle Protection Plan, Kia Complimentary Maintenance</td>
</tr>
<tr>
<td>Tire &amp; Wheel:</td>
<td>Kia Road Hazard Tire &amp; Wheel</td>
</tr>
<tr>
<td>VSC:</td>
<td>Kia Care Service Plan</td>
</tr>
</tbody>
</table>

Profile last updated on: 04/21/2017 | Table of Contents
Company Information

Additional Known Company Names:
Safe-Guard International (Administrator), Lamborghini Protection Plan (LPP), Porsche Financial Services (PFS)

Provider Website:
XXX Could not find public site

Integration Available:
Ratings and Contracting

Term for Provider Dealer Code:
Dealer Number

Provider Code Format:
XXX Dealer Number for Lamborghini consist of LAMB, following a 4 digit number

eSignature Support:
No

Provider Business Support & Prerequisites

Dealer Support Contact Name:
For Dealer Numbers and support call/email Lamborghini Account Manager at Safe-Guard, Maia Valkanov

Dealer Support Contact Info:
800 742-7896 x9454 or mvalkanov@sgintl.com

Action Requirements Prior to Dealer Setup:
Use PEN Porsche Provider to access Lamborghini products. All dealer products and forms are available to dealers via Lamborghini Protection Plan Portal. Dealer must be setup and activated in the Portal before integration is available.

Additional Setup Notes:
Lamborghini dealer approval is required prior sharing Dealer Number and initiating integration process

Provider Integration Notes

Portal Name:
Lamborghini Protection Plan Portal

Void Instructions:
Contracts booked in dealer system can be voided in the originating system any time prior to accounting remittance in the Lamborghini Protection Plan Portal.

Remit Instructions:
Booked Contracts are available for accounting review and submission via the Lamborghini Protection Plan dealer Portal. Paper copies of contracts booked through eContracting do not need to be mailed to Safe-Guard.

Contract Transmitted Electronically:
Yes

Integrated Products

COMBO: LPP Multi-Coverage Protection
DENT: LPP Dent Protection
GAP: LPP Guaranteed Auto Protection
GLASS: LPP Windshield Protection
KEY: LPP Key Protection
Maintenance: LPP Pre-Paid Maintenance
T&W: LPP Premier Tire & Wheel Protection
VSC: LPP Vehicle Service Protection
Wear_Tea: LPP Lease End Protection

Products Not Integrated

Lamborghini Protection does not offer Theft or CPO products.

Profile last updated on: 10/12/2017
### Company Information

<table>
<thead>
<tr>
<th>Additional Known Company Names:</th>
<th>Term for Provider Dealer Code:</th>
</tr>
</thead>
<tbody>
<tr>
<td>LDS</td>
<td>Dealer Number</td>
</tr>
<tr>
<td>Owner Services, Inc</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Provider Website:</th>
<th>eSignature Support:</th>
</tr>
</thead>
<tbody>
<tr>
<td><a href="http://www.theldsgroup.com">www.theldsgroup.com</a></td>
<td>Yes</td>
</tr>
</tbody>
</table>

### Integration Available:

- Ratings and Contracting

### Provider Business Support & Prerequisites

<table>
<thead>
<tr>
<th>Dealer Support Contact Name:</th>
<th>Dealer Support Contact Info:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Email or Call LDS and ask for Shelley or Pat</td>
<td>800-272-8000</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Action Requirements Prior to Dealer Setup:</th>
<th>Additional Setup Notes:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Call Shelley or Pat to get setup</td>
<td>Dealers must be on Stone Eagle to be eligible for eContracting. Dealers selling LDS product(s) may be selling Safe-Guard and/or Dealer's Choice products as well.</td>
</tr>
</tbody>
</table>

### Provider Integration Notes

<table>
<thead>
<tr>
<th>Portal Name:</th>
<th>Remit Instructions:</th>
</tr>
</thead>
<tbody>
<tr>
<td><a href="http://stoneeagle.com">stoneeagle.com</a></td>
<td>Go to <a href="http://stoneeagle.com">stoneeagle.com</a> and follow standard remit process. Paper must be sent in for all remitted contracts</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Void Instructions:</th>
<th>Provider Accepts Electronic Voids:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contact LDS to Void a contract</td>
<td>N/A</td>
</tr>
</tbody>
</table>

| Contract Transmitted Electronically: | |
|--------------------------------------| No                             |

### Integrated Products

<table>
<thead>
<tr>
<th>GAP:</th>
<th>VSC:</th>
</tr>
</thead>
<tbody>
<tr>
<td>LDS GAP, Owner Services GAP</td>
<td>LDS Guaranty MBI, LDS MBI, Southern Dealer MBI, AMBI, Owner Services VSC</td>
</tr>
</tbody>
</table>

Profile last updated on: 08/09/2017 | [Table of Contents](#)
## Company Information

**Additional Known Company Names:**
- MAG

**Provider Website:**
- www.maximusautogroup.com

**Integration Available:**
- Ratings and Contracting

## Provider Business Support & Prerequisites

**Dealer Support Contact Name:**
- Customer Service

**Action Requirements Prior to Dealer Setup:**
MAG requires a notification of the dealer’s name and the products they wish to sell through the system so that we can ensure the current structure of the products for that account is up to date.

**Dealer Support Contact Info:**
- (941) 739-0044

**Additional Setup Notes:**
If the user/dealer is new they can request our most current technical manual for the process, which outlines the features available and the steps which can/must be taken during interaction to ensure proper functionality.

## Provider Integration Notes

**Portal Name:**
- Maximus Auto Group Web Services

**Void Instructions:**
Contracts can be voided in the portal by using the available VoidContract call and providing the VIN, Customer last name, and contract number as exemplified in the manual.

**Remit Instructions:**
Currently they do not accept remittance through the Web Services themselves. Payment will be made through mail or electronic fund transfer. Paper contracts that were remitted electronically do not need to be mailed to Maximus Auto Group.

**Provider Accepts Electronic Voids:**
- Yes

**Contract Transmitted Electronically:**
- Yes

## Integrated Products

<table>
<thead>
<tr>
<th>Appearance</th>
<th>Appearance Protection</th>
</tr>
</thead>
<tbody>
<tr>
<td>Combo</td>
<td>Maximus Combo</td>
</tr>
<tr>
<td>Dent</td>
<td>Paintless Dent Repair</td>
</tr>
<tr>
<td>GAP</td>
<td>Maximus GAP</td>
</tr>
<tr>
<td>Glass</td>
<td>Windshield Protection</td>
</tr>
<tr>
<td>Key</td>
<td>Key Replacement</td>
</tr>
<tr>
<td>Etch/Theft</td>
<td>Maximus Security Guard</td>
</tr>
<tr>
<td>Tire &amp; Wheel</td>
<td>Tire &amp; Wheel Protection</td>
</tr>
<tr>
<td>Other</td>
<td>Total Loss Protection</td>
</tr>
</tbody>
</table>

Profile last updated on: 10/02/2017 | [Table of Contents]
Mazda Extended Confidence

Company Information

Additional Known Company Names:
Mazda Extended Confidence, AmTrust, Warrantech Mazda

Provider Website:

Integration Available:
Ratings and Contracting

Term for Provider Dealer Code:
Mazda Retailer Number or Dealer Code

Provider Code Format:
5 digit Mazda Dealer Number #####. *Competitive Make VSC is their Retailer # plus C “####C”.

eSignature Support:
No

Provider Business Support & Prerequisites

Dealer Support Contact Name:
ADS - Dealer Support (AmTrust) 800-358-2655
wtechautoads@amtrustgroup.com

Dealer Support Contact Info:
Account Manager Monica Rosales 817-785-6327
monica.rosales@amtrustgroup.com

Action Requirements Prior to Dealer Setup:
Dealer must be setup with Mazda Confidence at AmTrust. If dealer has any questions, please contact Agent or Regional Rep, or AmTrust Account Manager for Mazda (Monica Rosales 817 785-6327)

Provider Integration Notes

Portal Name:
VSCOnline, accessed via Mazda MXConnect

Void Instructions:
Integrated Void capability is not available. Dealer must access the VSCOnline Portal to void.

Remit Instructions:
Contracts booked via the dealer system are finalized ("transmitted") to AmTrust in VSCOnline, accessed via the Mazda MXConnect Portal.

Contract Transmitted Electronically:
Yes

Integrated Products

Appearance: Mazda Appearance Package
Combo: Mazda Ultimate Titanium Plus
GAP: Mazda GAP
Key: Mazda Key

Maintenance: Mazda Pre-Paid Maintenance
Theft: Mazda Theft
T&W: Mazda Tire & Wheel
VSC: Mazda MEC VSC, Mazda CPO Wrap, Mazda Competitive Make

Profile last updated on: 08/29/2017 | Table of Contents
**Company Information**

**Additional Known Company Names:**
- MBPI

**Provider Website:**
- www.mbpnetwork.com/

**Integration Available:**
- Ratings and Contracting

**Term for Provider Dealer Code:**
- Dealer Code

**Provider Code Format:**
- Alpha numeric up to 10 characters

**eSignature Support:**
- Yes

**Provider Business Support & Prerequisites**

**Dealer Support Contact Name:**
- Sales and Marketing Department

**Dealer Support Contact Info:**
- 800 325-7484

**Action Requirements Prior to Dealer Setup:**
- Dealer needs to complete Dealer Agreement and be Setup to sell MBPI products. MBPI needs to make sure dealer rates are loaded in the Online Rating System.

**Additional Setup Notes:**
- N/A

**Provider Integration Notes**

**Portal Name:**
- MBPI Online Rater

**Void Instructions:**
- Contracts can be voided through the Dealer System, or MBPI Portal, or by contacting MBPI.

**Remit Instructions:**
- Remittance is completed in MBPI Online Rating System. Per the Online Rating System a remittance report can be generated and submitted with a check. Contracts that are generated through the DMS/Menu and remitted through Online Rater do not need to be mailed to MBPI.

**Contract Transmitted Electronically:**
- Yes

**Integrated Products**

<table>
<thead>
<tr>
<th>Appearance:</th>
<th>MBPI Resistall</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total</td>
<td>Dent, Appearance, Windshield, Key, Roadside, Car Rental, Tire Repair</td>
</tr>
<tr>
<td>Package</td>
<td>DentGuard</td>
</tr>
<tr>
<td>Protection:</td>
<td>MBPI GAP</td>
</tr>
<tr>
<td>LTD_WTY:</td>
<td>MBPI Lifetime Limited Warranty</td>
</tr>
</tbody>
</table>

**Thief:**
- MBPI Theft

**Tire & Wheel:**
- MBPI Tire and Wheel

**Vehicle:**
- MBPI Preferred, MBPI Extra

**Wear_Tea:**
- MBPI Lease Wear and Tear

**Other:**
- MBPI OEM Technology

Profile last updated on: 01/31/2018 | [Table of Contents]
Company Information

Additional Known Company Names: Mercedes Benz Financial Services (MFS), MBUSA, Safe-Guard, APP/DuPont, Zurich NA

eSignature Support: No

Provider Website: https://www.mbfs.com/mbfr/en/faqs/FirstClassProductsHome.do

Integration Available: Ratings and Contracting

Provider Business Support & Prerequisites

Dealer Support Contact Name: MB branded products are supported by their Administrator

Action Requirements Prior to Dealer Setup: Please refer to each Administrator Profile for specific remittance and support information. Provider integration is branded Mercedes Benz, but system and business support is direct with product administrators.

Dealer Support Contact Info: Administrator support is specific to products

Additional Setup Notes: Note - Not all Integrated products will be available individually. They may only be available through product combinations, depending on dealer setup.

Provider Integration Notes

Void Instructions: Void is supported by all Administrators, variances in procedure may exist - please refer to Administrator specific profiles.

Remit Instructions: Products are remitted via individual Provider processes and systems. Please refer to remittance information specific to each Administrator.

Provider Accepts Electronic Voids: Yes

Contract Transmitted Electronically: Yes

Integrated Products

Appearance: First Class Appearance (by APP/DuPont)

Combo: Premium Protection (by Safe-Guard)

Dent: First Class Paintless Dent Repair (by Safe-Guard)

Glass: First Class Windshield (by Safe-Guard)

Key: Key Protection (by Safe-Guard)

Tire and Wheel: First Class Tire & Wheel (by Safe-Guard)

Products Not Integrated

MBUSA and Zurich administered products (including VSC, Maintenance and GAP & Wear Care)

Profile last updated on: 11/30/2017 | Table of Contents
## Company Information

<table>
<thead>
<tr>
<th>Additional Known Company Names:</th>
<th>MetroTech Chemicals</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Provider Website:</strong></td>
<td><a href="http://www.metrotechauto.com">http://www.metrotechauto.com</a></td>
</tr>
<tr>
<td><strong>Integration Available:</strong></td>
<td>Ratings and Contracting</td>
</tr>
<tr>
<td><strong>Term for Provider Dealer Code:</strong></td>
<td>Dealer Identifier</td>
</tr>
<tr>
<td><strong>Provider Code Format:</strong></td>
<td>20 Characters - system generated</td>
</tr>
<tr>
<td><strong>eSignature Support:</strong></td>
<td>No</td>
</tr>
</tbody>
</table>

## Provider Business Support & Prerequisites

<table>
<thead>
<tr>
<th><strong>Dealer Support Contact Name:</strong></th>
<th>Kristen Cunningham, Justin is the backup</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Dealer Support Contact Info:</strong></td>
<td>800 727-7400 x208 <a href="mailto:kcunningham@metrotechauto.com">kcunningham@metrotechauto.com</a></td>
</tr>
</tbody>
</table>

### Action Requirements Prior to Dealer Setup:

Dealer must be setup for integration in MetroTech system. Please contact Kristen to confirm MetroTech system is ready and the Dealer's "Dealer Identifier" is confirmed for integration setup.

## Provider Integration Notes

<table>
<thead>
<tr>
<th><strong>Portal Name:</strong></th>
<th>First Place Finish Car Care System</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Void Instructions:</strong></td>
<td>Dealer should void contract in the dealer system prior to end of month to avoid being invoiced for voided contracts.</td>
</tr>
<tr>
<td><strong>Remit Instructions:</strong></td>
<td>Booked contracts in the dealer system are considered live and approved by the dealer.</td>
</tr>
<tr>
<td><strong>Provider Accepts Electronic Voids:</strong></td>
<td>Yes</td>
</tr>
<tr>
<td><strong>Contract Transmitted Electronically:</strong></td>
<td>Yes</td>
</tr>
</tbody>
</table>

## Integrated Products

| **Appearance:** | MetroTech Appearance Protection |

Profile last updated on: 01/25/2018 | Table of Contents
Company Information

Additional Known Company Names:
The Family Beacon Product

Provider Website:
http://mosaic-idservices.com/

Integration Available:
Ratings and Contracting

Term for Provider Dealer Code:
Dealer User Name

Provider Code Format:
Open Text with no spaces, will have a prefix that says "pen-" i.e. "pen-12345"

eSignature Support:
No

Provider Business Support & Prerequisites

Dealer Support Contact Name:
Cynthia Chauca

Dealer Support Contact Info:
813 221-2700 cchauca@mosaic-compliance.com

Action Requirements Prior to Dealer Setup:
All Mosaic approved dealers that are active in www.MyFamilyBeacon.com are available for Integrated eContracting. If they are not currently active in the Mosaic site, the dealer should contact Mosaic (Cynthia Chauca) or their Account Director.

Provider Integration Notes

Portal Name:
http://www.MyFamilyBeacon.com

Void Instructions:
Mosaic Compliance does not currently support a Void function. Contracts not remitted by the dealer will be reconciled by Mosaic on a routine basis.

Remit Instructions:
Accounting reviews all booked contracts in www.MyFamilyBeacon.com and prints a remittance register, attaches all active contracts and sends to Mosaic. Any booked contracts that are not remitted are lined out of the remittance register by the dealer. Mosaic does receive the register and a check. Paper contracts do not need to be sent to Mosaic.

Contract Transmitted Electronically:
Yes

Integrated Products

Identity:
Family Beacon Identify Theft Protection

Products Not Integrated

None
### Company Information

**Additional Known Company Names:**
- National Auto Care
- Family First Dealer Services

**Provider Website:**
[www.nationalautocare.com](http://www.nationalautocare.com)

**Integration Available:**
- Ratings and Contracting

### Provider Business Support & Prerequisites

**Dealer Support Contact Name:**
Ask for the Rates Department or the Marketing Department for Dealer code and/or Rating ID. ratesdepartment@nationalautocare.com or call Agent.

**Action Requirements Prior to Dealer Setup:**
Contact National Auto Care at 800-548-1875 opt 3 to complete necessary agreements and setup activities.

### Provider Integration Notes

**Portal Name:**
Express Lane (www.nacexpresslane.com)

**Void Instructions:**
Booked contracts can be voided at any time unless there is an open claim or it has been paid and is Active. Then, the dealer will have to submit a customer signed cancellation request and the necessary documents as noted on the form.

**Remit Instructions:**
Remit based on the emailed or faxed invoice, or using Express Lane. A signed copy of the contract must be stored by the Dealer.

**Provider Accepts Electronic Voids:**
Yes

**Contract Transmitted Electronically:**
Yes

### Integrated Products

<table>
<thead>
<tr>
<th>Appearance</th>
<th>NAC Paint and Fabric</th>
</tr>
</thead>
<tbody>
<tr>
<td>Combo</td>
<td>NAC Combo</td>
</tr>
<tr>
<td>GAP</td>
<td>NAC GAP</td>
</tr>
<tr>
<td>Glass</td>
<td>NAC Windshield</td>
</tr>
<tr>
<td>Key</td>
<td>NAC Key Replacement, Family First Key Protection</td>
</tr>
<tr>
<td>Limited Warranty</td>
<td>NAC Limited Warranty</td>
</tr>
<tr>
<td>Theft</td>
<td>NAC Theft</td>
</tr>
<tr>
<td>Tire &amp; Wheel</td>
<td>NAC Tire and Wheel, Family First Tire And Wheel</td>
</tr>
<tr>
<td>VSC</td>
<td>NAC VSC</td>
</tr>
<tr>
<td>Other</td>
<td>NAC Powerbuy Vehicle Replacement</td>
</tr>
</tbody>
</table>

### Products Not Integrated

FFDS Trade In Protection (see Family First), Excess Wear & Tear

Profile last updated on: 12/26/2017 | [Table of Contents](#)
Company Information

Additional Known Company Names:
- NWAN
- NAE
- National Automotive Experts

Provider Website:
www.nationalautomotiveexperts.com

Integration Available:
Ratings and Contracting

Provider Business Support & Prerequisites

Dealer Support Contact Name:
Contact Client Relations Manager for support or Provider-Dealer code

Action Requirements Prior to Dealer Setup:
Contact NAE to sign the dealer agreement.

Provider Integration Notes

Portal Name:
NAE Connect

Void Instructions:
The dealer can login to our remittance portal and void any contract as long as they have access to the remittance portal. A reason will need to be entered.

Remit Instructions:
Login to the remittance portal and remit following normal procedures. A dealer needs to retain a hard copy of the signed contract.

Provider Accepts Electronic Voids:
Yes

Contract Transmitted Electronically:
Yes

Integrated Products

Appearance:
- NWAN Environmental, Surface Science, RimDefense

Combo:
- NAE Combo Program, Diamond-Fusion

GAP:
- NWAN GAP

Key:
- Key Replacement thru IAS

Limited Warranty:
- Powertrain LW, Comprehensive LW

Maintenance:
NAE PPM

Theft / Etch:
NWAN Theft

Tire & Wheel:
Tire and Wheel thru IAS

VSC:
NAE VSC, Total Option Protection, Pinnacle Protection Plan, Preferred & Standard Preferred Protection Plan, Medallion Protection Plan, Warranty Forever

Wear and:
NAE Wear & Tear

Products Not Integrated

Paintless Dent repair
Company Information

Additional Known Company Names:
Nissan Extended Services NA / Infiniti Extended Services NA
Nissan Security Plus, Infiniti Elite Protection

Provider Website:
https://owners.nissanusa.com/nowners/navigation/extendedServiceContent

Integration Available:
Ratings and Contracting

eSignature Support:
Yes

Provider Business Support & Prerequisites

Dealer Support Contact Name:
NESNA Dealer Support

Action Requirements Prior to Dealer Setup:
Dealer must be activated in PCRS for eMenu integration with NESNA. Dealer should confirm all products are setup in PCRS. Dealer needs to call Nissan support if any products are expected to be available, but are not setup in PCRS.

Provider Integration Notes

Portal Name:
Policy Claims and Reporting Solution (PCRS) accessed via NNANet aka Dealer Portal

Void Instructions:
Void in PCRS or Originating System as long as it is in Pending

Provider Accepts Electronic Voids:
Yes

Contract Transmitted Electronically:
Yes

Integrated Products

<table>
<thead>
<tr>
<th>Combo Protection Plans</th>
<th>Ultimate Platinum, Platinum</th>
</tr>
</thead>
<tbody>
<tr>
<td>Prepaid Maintenance Plan</td>
<td>Nissan Security+Plus, Infiniti Elite, QualityGuard+Plus</td>
</tr>
<tr>
<td>Theft/Etch:</td>
<td>Security+, Elite, QualityGuard+</td>
</tr>
<tr>
<td>Tire &amp; Wheel:</td>
<td>Security+, Elite, QualityGuard+</td>
</tr>
<tr>
<td>VSC:</td>
<td>Security+, Elite, QualityGuard+</td>
</tr>
<tr>
<td>Wear &amp; T:</td>
<td>Lease Wear &amp; Tear</td>
</tr>
<tr>
<td>Limited Warranty:</td>
<td>Nissan Limited Warranty</td>
</tr>
</tbody>
</table>

Products Not Integrated

Infiniti Limited Warranty
Company Information

Additional Known Company Names:
Nation Safe Drivers, NIU of Florida, Inc., Nation Motor Club, NMC

Provider Website:
www.nsdmc.com

Integration Available:
Ratings and Contracting

Provider Business Support & Prerequisites

Dealer Support Contact Name:
A Dealer or Agent can call NSD directly

Action Requirements Prior to Dealer Setup:
Dealers contact their Agent or NSD directly to complete dealer agreements, appointment/licensing forms and ACH form and to set retail cost through webservices. NSD will provide Producer/Dealer code.

Provider Support Contact Info:
800-338-2680 ext. 505

Additional Setup Notes:
Product Cost is loaded in Provider Portal by Agent.

Provider Integration Notes

Portal Name:
NRDE System

Void Instructions:
If the dealer voids a contract prior to 11:59PM EST on the same day it was created, the dealer will not be charged for the contract. If the dealer voids the contract after 11:59PM EST, the dealer will be charged for the

Remit Instructions:
Paper copies of the contract need to be sent in ONLY when the dealer is selling: Paint & Interior, Lease Wear & Tear, RV GAP, Powersport GAP and Marine GAP. NSD will automatically debit (ACH) on the 1st Tuesday after the 6th of every month. When selling these products via e-contracting, they will need to provide signed copies of the applications to NSD. Dealer must keep a signed copy of application in the deal jacket.

Provider Accepts Electronic Voids:
Yes

Contract Transmitted Electronically:
Yes

Integrated Products

Appearance: NSD Paint Interior
Combo: Ultimate Protection, Complete Protection, Titanium Protection, Platinum Protection
Dent: NSD Paintless Dent Repair
GAP: NSD GAP Plus
Glass: NSD Windshield
Key: NSD Key Replacement
Theft / Etch: Vehicle Replacement Theft Deterrent
Tire & Wheel: NSD Tire And Wheel, Roadside Assistance, Towbusters Motor Club
Wear_Tea: NSD Lease Wear and Tear
Other: Deductible Reimbursement, Total Loss Protection

Profile last updated on: 01/31/2018
## Oak Group

### Company Information

<table>
<thead>
<tr>
<th>Additional Known Company Names:</th>
<th>Term for Provider Dealer Code:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Oak Services, Inc.; AMS; Equi-pro</td>
<td>Dealer Number</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Provider Website:</th>
<th>Provider Code Format:</th>
</tr>
</thead>
<tbody>
<tr>
<td><a href="http://www.fandi.com">www.fandi.com</a></td>
<td>10 Characters - AA###AA#####</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Integration Available:</th>
<th>eSignature Support:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ratings and Contracting</td>
<td>Yes</td>
</tr>
</tbody>
</table>

### Provider Business Support & Prerequisites

<table>
<thead>
<tr>
<th>Dealer Support Contact Name:</th>
<th>Dealer Support Contact Info:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Elia, Anna or Marty</td>
<td>(630) 833-9770</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Action Requirements Prior to Dealer Setup:</th>
<th>Additional Setup Notes:</th>
</tr>
</thead>
<tbody>
<tr>
<td>N/A</td>
<td>F&amp;I Admin SCS</td>
</tr>
</tbody>
</table>

### Provider Integration Notes

<table>
<thead>
<tr>
<th>Portal Name:</th>
<th>Remit Instructions:</th>
</tr>
</thead>
<tbody>
<tr>
<td>AMS</td>
<td>Dealers can Remit electronically via AMS. The dealer will then print a final remittance report and attach that with the payment and submit it to AMS. The dealer is only required to send paper contracts back for remittance for VSC.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Void Instructions:</th>
<th>Provider Accepts Electronic Voids:</th>
<th>Contract Transmitted Electronically:</th>
</tr>
</thead>
<tbody>
<tr>
<td>The dealer should always void within the Dealer System of origin. They do have the ability to void a contract in AMS as well.</td>
<td>Yes</td>
<td>Yes</td>
</tr>
</tbody>
</table>

### Integrated Products

<table>
<thead>
<tr>
<th>Combo:</th>
<th>Theft:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Oak Group Complete</td>
<td>Oak Group Theft Protection, Oak Group Etch</td>
</tr>
<tr>
<td>Oak Group GAP</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>GAP:</th>
<th>Limited Warranty:</th>
<th>Tire &amp; Wheel:</th>
<th>VSC:</th>
<th>Wear &amp; T:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Oak Group GAP</td>
<td>Oak Group Limited Warranty</td>
<td>Tire &amp; Wheel Program</td>
<td>Oak Group VSC</td>
<td>Oak Group Excess Wear &amp; Tear</td>
</tr>
</tbody>
</table>

### Products Not Integrated

| Non TPA products | |
|------------------| |
Old Republic

Company Information

Additional Known Company Names:
Old Republic Insured Automotive Services, Inc.
Minnehoma Automobile Association, Inc.
ORIAS Warranty Services
ORIAS Warranty Services, Inc.
ORIAS

Term for Provider Dealer Code:
Seller Number

Provider Code Format:
Normally, 3 characters followed by 4 numbers (ABC1234).
Not always the case though.

eSignature Support:
Yes

Provider Website:
www.orias.com

Integration Available:
Ratings and Contracting

Provider Business Support & Prerequisites

Dealers should contact their ORIAS Agent for support or their seller number

Action Requirements Prior to Dealer Setup:
The dealer should contact an ORIAS agent and ask for a sign-up kit. The agent will provide ORIAS with completed information and an agreement will be executed.

Dealers should contact their ORIAS Agent for support or their seller number

Provider Support Contact Info:
800-331-3780

Additional Setup Notes:
The dealer must be set up to do business with ORIAS and have a signed agreement. To verify the dealers’ authorization, contact ORIAS at 800-331-3780 and ask for administration. Agent pricing is needed. Provider does not handle packs.

Provider Integration Notes

Portal Name:
SCS Autoexpress (DAP)

Void Instructions:
Booked contracts can be voided via Dealer System up until the time it becomes pending billed. A contract becomes pending billed 25 days after the month following the sales date of the contract. After that, call 800-331-3780 and ask for Administration.

Remit Instructions:
Send Remittance forms, copies, contracts and payment following normal remittance procedures. If the contract is submitted thru econtracting, the Provider does not require the paper copy to be sent, but they do require the seller to keep a signed copy in their documentation in case it is needed.

Provider Accepts Electronic Voids:
Yes

Contract Transmitted Electronically:
Yes

Integrated Products

GAP: Old Republic GAP
Limited Warranty: Old Republic Limited Warranty

Theft: Old Republic Theft Protection
VSC: Total Vehicle Protection

Products Not Integrated

Paintless Dent Repair, Tire & Wheel Protection, Windshield Protection, Lease Excess Wear & Tear Protection, Theft Protection

Profile last updated on: 11/29/2017 | Table of Contents
### Company Information

**Additional Known Company Names:**  
PAC  
Partners Alliance Corporation

**Provider Website:**  
www.partnersalliancecorp.com

**Integration Available:**  
Ratings and Contracting

**Term for Provider Dealer Code:**  
Dealer Number

**Provider Code Format:**  
#### 4 digit numeric

**eSignature Support:**  
Yes

### Provider Business Support & Prerequisites

**Dealer Support Contact Name:**  
Kyndyl can be reached via phone or email

**Dealer Support Contact Info:**  
(858) 391-5670 ext 113

**Action Requirements Prior to Dealer Setup:**  
PAC has a set-up form that the dealer needs to complete. Contact Partners Alliance for assistance.

### Provider Integration Notes

**Portal Name:**  
PAC DAP (www.pacdap.partners)

**Void Instructions:**  
Pending contracts can be voided by dealer in the originating system or DAP. For all others call for assistance.

**Remit Instructions:**  
Remittance is completed by submitting booked contracts in PAC DAP. Contracts remitted through DAP do not need to be mailed in, but paper contracts do need to be mailed in. Contact Kyndyl at PAC with any questions.

**Provider Accepts Electronic Voids:**  
Yes

**Contract Transmitted Electronically:**  
Yes

### Integrated Products

<table>
<thead>
<tr>
<th>GAP</th>
<th>Theft</th>
</tr>
</thead>
<tbody>
<tr>
<td>Partners Alliance GAP</td>
<td>Theft Etch Protection</td>
</tr>
</tbody>
</table>

### Products Not Integrated

Key Replacement, Appearance Protection, Etch Theft Protection, Loyalty & Safety Membership Program, Deposit Discount Membership Program

Profile last updated on: 12/21/2017 | [Table of Contents](#)
Company Information

Additional Known Company Names:
Siskin Enterprises, Inc., PermaPlate Company, LLC., PermaPlate, Perma-Plate
Siskin
Perma-Plate

Provider Website:
www.permaplate.com

Integration Available:
Ratings and Contracting

Provider Business Support & Prerequisites

Dealer Support Contact Name:
For support or Dealer Number, contact PermaPlate directly. Thomas Walisky.

Action Requirements Prior to Dealer Setup:
Contact your PermaPlate representative to obtain and sign the eContracting Agreement and get setup in PermaPlates system.

Provider Integration Notes

Portal Name:
https://warranties.permaplate.com. - it is only available if requested.

Void Instructions:
The preferred method to void a contract is within the Dealer System, which is available until the warranty has been invoiced. For assistance after a deal is invoiced, contact PermaPlate directly at 800.453.8470.

Remit Instructions:
Remittance can be automatically scheduled or manually submitted online. Follow your specific dealership procedures. Dealer needs to store a paper copy of the contract.

Provider Accepts Electronic Voids:
Yes

Contract Transmitted Electronically:
Yes

Integrated Products

Appearance:
PermaPlate Appearance Protection

Combo:
PermaPlate Combo, PermaPlate Enhanced Vehicle Protection

Dent:
PermaPlate Dent

Glass:
PermaPlate Windshield Protection

Theft / Etch:
Etchguard

Tire & Wheel:
PermaPlate Tire and Wheel Protection

Profile last updated on: 01/23/2018 | Table of Contents
# Phoenix Extended Care

## Company Information

### Additional Known Company Names:
- Wynns
- Wynns Extended Care
- Phoenix American
- Phoenix Extended Care
- ValueGuard

### Provider Website:
www.phoenixec.com

### Integration Available:
- Ratings and Contracting

### Provider Business Support & Prerequisites

#### Dealer Support Contact Name:
Louanne or Steven.

#### Action Requirements Prior to Dealer Setup:
Contact the sales department.

#### Dealer Support Contact Info:
800-552-6131 ext 1353 (Louanne) or 1354 (Steven)

#### Additional Setup Notes:
In Florida a 2-53 License form must be submitted along with the dealer agreement. The dealer will receive the Dealer Code when all paperwork is approved/processed.

## Provider Integration Notes

### Portal Name:
PA Express

### Void Instructions:
Using PA Express there is a delete button available at the dealer site. Once contracts have been submitted to PA system contracts could be voided but not deleted.

### Remit Instructions:
A register is presented in PA Express. Dealer approves, prints register and submits payment to Phoenix.

### Provider Accepts Electronic Voids:
No

### Contract Transmitted Electronically:
Yes

## Integrated Products

### GAP:
- Phoenix GAP

### VSC:
- Phoenix American Private Label,
- Phoenix Extended Care, VALUEguard+, VALUEcare+

## Products Not Integrated

- Theft guard +
Porsche Protection Plan (PFS)

Company Information

Additional Known Company Names:
Safe-Guard International (Administrator), Porsche Protection Plan (PPP), Porsche Financial Services (PFS)
Service include Bentley and Lamborghini products.

Provider Website:
http://www.porsche.com/usa/accessoriesandservices/porschefinancialservices/protectionplan/

Integration Available:
Ratings and Contracting

Provider Business Support & Prerequisites

Dealer Support Contact Name:
For Dealer Numbers and support call/email Porsche Account Manager at Safe-Guard, Maia Valkanov

Action Requirements Prior to Dealer Setup:
All dealer products and forms are available to dealers via Porsche Protection Plan Portal. Dealer must be setup and activated in the Portal before integration is available.

Provider Integration Notes

Portal Name:
Porsche Protection Plan Portal

Void Instructions:
Contracts booked in dealer system can be voided in the originating system any time prior to accounting remittance in the Porsche Protection Plan Portal.

Remit Instructions:
Booked Contracts are available for accounting review and submission via the Porsche Protection Plan dealer Portal. Paper copies of contracts booked through eContracting do not need to be mailed to Safe-Guard.

Contract Transmitted Electronically:
Yes

Integrated Products

<table>
<thead>
<tr>
<th>MULTI-COVERAGE (COMBO):</th>
<th>Silver - Tire and Wheel, Dent Gold - Tire and Wheel, Dent, Windshield Platinum -Tire and Wheel, Dent, Windshield, Key</th>
</tr>
</thead>
<tbody>
<tr>
<td>DENT:</td>
<td>PPP Dent</td>
</tr>
<tr>
<td>GAP:</td>
<td>PPP Guaranteed Auto Protection</td>
</tr>
<tr>
<td>GLASS:</td>
<td>PPP Windshield Protection</td>
</tr>
<tr>
<td>KEY:</td>
<td>PPP Key Replacement</td>
</tr>
<tr>
<td>T&amp;W:</td>
<td>PPP Tire and Wheel Protection</td>
</tr>
<tr>
<td>VSC:</td>
<td>PPP Vehicle Service Protection</td>
</tr>
<tr>
<td>Wear_Tea:</td>
<td>PPP Lease End Protection</td>
</tr>
</tbody>
</table>

Products Not Integrated

Porsche Protection does not offer Maintenance, Theft or CPO products.

Profile last updated on: 01/31/2018 | Table of Contents
Company Information

Additional Known Company Names:
- Portfolio Protection
- Express Systems
- IFS

Provider Website:
www.portfolioco.com

Integration Available:
Ratings and Contracting

Provider Business Support & Prerequisites

Dealer Support Contact Name:
Kevin Wilks - Rate Logic Analyst

Action Requirements Prior to Dealer Setup:
Portfolio needs to have the rates set up in their admin system which must come from the agent in writing.

Dealer Support Contact Info:
949-789-6200 Ext 284

Additional Setup Notes:
Agent must complete Portfolio survey (Portfolio Electronic Integration Qualifying Questionnaire). If dealer chooses to utilize packs, please reference in the questionnaire. * Portfolio Elite products are available via Protective Web Services using a Protective Dealer ID.

Provider Integration Notes

Portal Name:
www.portfolioco.com/LogIn

Void Instructions:
Dealer can void booked contacts prior to remittance in the PortfolioCo.com portal. Dealer can also void in Portal.

Remit Instructions:
Contracts are approved by the dealer in the Portfolio Dealer Portal. Paper contracts do not need to be sent to Portfolio if approved in Portal. Dealer is required to maintain signed copy available if Portfolio requests. * Portfolio Elite contracts are remitted via Protective F&I Cafe'.

Provider Accepts Electronic Voids:
Yes

Contract Transmitted Electronically:
Yes

Integrated Products

<table>
<thead>
<tr>
<th>Appearance</th>
<th>Limited Warranty</th>
</tr>
</thead>
<tbody>
<tr>
<td>Express Care Chemical, Complete Care, Total Care, Xzilon, Cilajet</td>
<td>Select Shield, CPO, Dual CPO, EverDrive</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Combo:</th>
<th>Maintenance:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Express 4, Express 5</td>
<td>Carefree Maintenance</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Dent:</th>
<th>Theft / Etch:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Express Dent Care</td>
<td>Vehicle Theft Replacement, Code/Etch LoJack</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>GAP:</th>
<th>Road Hazard:</th>
</tr>
</thead>
<tbody>
<tr>
<td>AutoGAP</td>
<td>Road Hazard Tire Protection</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Glass:</th>
<th>VSC:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Express Glass Defense</td>
<td>Portfolio VSC, Quantum VSC</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Key:</th>
<th>Lease:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Express Key Replacement</td>
<td>LR3</td>
</tr>
</tbody>
</table>

Products Not Integrated

- RV VSC, Motorcycle VSC
- Portfolio Elite is available via the Protective Provider Integration

Profile last updated on: 12/05/2017 | Table of Contents
Company Information

Additional Known Company Names:
None

Provider Website:
www.pdsadm.com

Integration Available:
Ratings and Contracting

term for Provider Dealer Code:
User ID

Provider Code Format:
AAA####

eSignature Support:
Dev

Provider Business Support & Prerequisites

Dealer Support Contact Name:
For Support for Premier Access call or email

Action Requirements Prior to Dealer Setup:
Approval through Premier Dealer Services is Required. Dealer will not receive electronic rates or be able to eContract without prior approval from PDS.

Dealer Support Contact Info:
888.676.6871

Additional Setup Notes:
Dealer should send notification of setup to salessupport@pdsadm.com for approval to eContracting. Request should include the Products and contact at the dealership.

Provider Integration Notes

Portal Name:
Premier Access

Void Instructions:
Has to be done in Premier Access Portal. They currently say "Delete" instead of "Void".

Remit Instructions:
Available online in the FAQ section of Premier Access Portal. Dealer may need to continue sending paper contracts to PDS, please contact Premier Access Support to confirm.

Contract Transmitted Electronically:
Yes

Integrated Products

<table>
<thead>
<tr>
<th>Appearance:</th>
<th>Premier Defense</th>
</tr>
</thead>
<tbody>
<tr>
<td>Combo:</td>
<td>Premier Collection</td>
</tr>
<tr>
<td>Dent:</td>
<td>PDS Paintless Dent Repair, Paintless Dent Repair Plus</td>
</tr>
<tr>
<td>GAP:</td>
<td>Premier GAP</td>
</tr>
<tr>
<td>Glass:</td>
<td>Premier Windshield Protection</td>
</tr>
<tr>
<td>Key:</td>
<td>Premier Road &amp; Key</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Limited Warranty:</th>
<th>Premier Limited Warranty (Premier/Powertrain), PDS Premier Loyalty Tire</th>
</tr>
</thead>
<tbody>
<tr>
<td>Maintenance:</td>
<td>Premier Advantage, Premier Maintenance Plan</td>
</tr>
<tr>
<td>Theft/Etch:</td>
<td>Theft Deterrent Systems</td>
</tr>
<tr>
<td>Road Hazard:</td>
<td>PDS Primary Choice Road Hazard</td>
</tr>
<tr>
<td>VSC:</td>
<td>Premier Essential VSC, Premier Performance, VSC Premier Classic VSC, Premier Primary Choice VSC</td>
</tr>
<tr>
<td>Wear&amp;Tea:</td>
<td>Premier Lease Defender</td>
</tr>
<tr>
<td>Environm:</td>
<td>PDS Protection Plus</td>
</tr>
</tbody>
</table>

Profile last updated on: 01/23/2018 | Table of Contents
### Company Information

#### Additional Known Company Names:
- Protective Life
- Protective Life Corporation
- Protective Asset Protection
- Western General
- Lyndon Property

#### Provider Website:
[www.protectiveassetprotection.com](http://www.protectiveassetprotection.com)

#### Integration Available:
- Ratings and Contracting

### Provider Business Support & Prerequisites

#### Dealer Support Contact Name:
For support or for Dealer Number, Contact the Agent/Account Executive directly

#### Dealer Support Contact Info:
(800) 323-5771

#### Action Requirements Prior to Dealer Setup:
Dealer must be active with Protective and operational on F&I Cafe to ensure proper remittance of contracts.

### Provider Integration Notes

#### Portal Name:

#### Void Instructions:
Effective June 2017, Protective web services offer a void function via the dealer system. Dealers can also void contracts in the Portfolio F&I Cafe web application.

#### Remit Instructions:
Follow the same remittance process using the F&I Cafe Dealer Portal. Protective does require the paper copies of the contract to be sent in.

#### Provider Accepts Electronic Voids:
Yes

#### Contract Transmitted Electronically:
Yes

### Integrated Products

<table>
<thead>
<tr>
<th>GAP</th>
<th>LTD_WTY</th>
<th>VSC</th>
</tr>
</thead>
<tbody>
<tr>
<td>Protective GAP</td>
<td>Protective Limited Warranty</td>
<td>Vehicle Protection Plan, Advantage, VIP, CostGuard, Select, Mileage Plus, Portfolio Elite, Certified Limited Warranty, Lifetime Powertrain warranty, Lifetime Engine Warranty, Protective Auto Care Plan</td>
</tr>
</tbody>
</table>

### Products Not Integrated

Maintenance Pro Plus offers
Quality Protect Automobile

**Company Information**

**Additional Known Company Names:**
This product is available exclusively for non-VW or Audi dealers who wish to offer VW Credit products.

VCI, VW Credit, Audi Financial Services, Safe-Guard Products International

**Integration Available:**
Ratings and Contracting

**Term for Provider Dealer Code:**
VCI Quality Protect Dealer Number

**Provider Code Format:**
QP followed by 6 character alpha numeric QPXXXXXX

**eSignature Support:**
No

**Provider Business Support & Prerequisites**

**Dealer Support Contact Name:**
Safe-Guard VCI Account Manager is Anya Boswell

**Dealer Support Contact Info:**
800 742-7896 x9515 or aboswell@sgintl.com

**Action Requirements Prior to Dealer Setup:**
All dealer products and forms are available to dealers approved to by VCI and setup with Safe-Guard.

**Additional Setup Notes:**
Quality Protect products are exclusively for non-VW or Audi Dealers who wish to offer VW Credit branded products:
- Volkswagen Credit is to be used at VW dealers
- Audi Financial Services is available for Audi Dealers.

Both OEM branded Providers include Quality Protect products to be sold through VW and Audi Dealers.

**Provider Integration Notes**

**Portal Name:**
VCI Quality Protect Plan Portal
http://dealers.qualityprotectplan.com

**Void Instructions:**
Booked contracts may be voided in the originating dealer system any time prior to dealer remittance in the VCI Quality Protect Dealer Portal.

**Remit Instructions:**
Product contracts rated and booked via PEN enabled system will be available for dealership accounting review and approval in the VCI Quality Protect Dealer Portal (managed by Safe-Guard).

**Contract Transmitted Electronically:**
Yes

**Integrated Products**

<table>
<thead>
<tr>
<th>Combo:</th>
<th>Theft:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Quality Protect Multi Coverage Protection</td>
<td>Quality Protect Theft Protection</td>
</tr>
<tr>
<td>Quality Protect GAP Protection</td>
<td>VSC:</td>
</tr>
<tr>
<td></td>
<td>Quality Protect Protection VSC, Quality Protect Term Protection</td>
</tr>
</tbody>
</table>

**Products Not Integrated**

All Quality branded products are available.

Profile last updated on: 08/30/2017 | Table of Contents
RC Warranty Services

Company Information

Additional Known Company Names:
RC Warranty Services

Provider Website:
https://www.rcwarrantyservices.com/

Integration Available:
Ratings and Contracting

Term for Provider Dealer Code:
Dealer Code

Provider Code Format:
ex: RC-XYZAUTO

eSignature Support:
Yes

Provider Business Support & Prerequisites

Dealer Support Contact Name:
Sales Support

Dealer Support Contact Info:
(800) 349-5191 Ext 7

Action Requirements Prior to Dealer Setup:
RC Warranty Services dealer agreements must be executed. Rate, programs, and forms will be approved by RC Warranty Services.

Provider Integration Notes

Portal Name:
RC Warranty Services DAP

Void Instructions:
Dealer may void in the menu/dms prior to remittance of contract in RC Warranty Services DAP.

Remit Instructions:
Booked contracts are approved/remitted in RC Warranty Services DAP. Dealer is still required to remit paper copies of the agreements to RC Warranty Services.

Contract Transmitted Electronically:
Yes

Integrated Products

Appearance: APP

Limited Warranty:
Limited Warranty, Lifetime Warranty

Combo: Complete Protection Plan

Maintenance: Maintenance Programs

Dent: Dent & Ding

Theft: Traceable Theft Protection

GAP: RC GAP

T&W: Tire & Rim Protection

Glass: Windshield Repellent, Windshield Replacement

VSC: New / Pre-owned Exclusionary & Pre-Owned Stated

Key: Key Replacement

Other: Deductible Reimbursement

Profile last updated on: 11/29/2017 | Table of Contents
# Resource Automotive (The Warranty Group)

## Company Information

### Additional Known Company Names:

### Provider Website:
https://www.thewarrantygroup.com/auto-dealerships

### Integration Available:
Ratings_Forms_Acct Remit

## Provider Business Support & Prerequisites

### Dealer Support Contact Name:
Resource Marketing Operations

### Action Requirements Prior to Dealer Setup:
Resource Marketing Ops must be contacted by Dealer 1 week prior to activation. Request to access Integrated eContracting via the Dealers Menu.

### Dealer Support Contact Info:
800-909-7926 marketingops@thewarrantygroup.com

### Additional Setup Notes:
eContracting is now available with automatic integration to GLOW, the TWG Dealer Portal.

## Provider Integration Notes

### Portal Name:
Glow (warrantygroup.force.com)

### Void Instructions:
Contracts maybe voided through the dealership’s software or Glow prior to remitting the contract. If the contract needs to be voided after it has been remitted, then the dealership must use Glow or contact Marketing Operations to cancel the contract.

### Remit Instructions:
Effective October 2017, dealer can remit booked contracts through TWG GLOW system. Contracts booked in the Menu or DMS can be viewed by the dealer in GLOW after 9a the next day. Please direct dealer to work with their TWG Rep/Agent for specifics on GLOW.

### Contract Transmitted Electronically:
Yes

## Integrated Products

<table>
<thead>
<tr>
<th>Appearance</th>
<th>Maintenance</th>
<th>Theft</th>
<th>Tire &amp; Wheel</th>
<th>VSC</th>
<th>Wear_Tea</th>
<th>Other</th>
</tr>
</thead>
<tbody>
<tr>
<td>LuxCare Protection, LuxCare Windshield Protection, LuxCare XT Protection (All)</td>
<td>Pre-Paid Maintenance, Drivers Plus Standard</td>
<td>Theft Protection, Etch</td>
<td>TWG Tire &amp; Wheel, TWG T&amp;W Assurance Edge</td>
<td>Standard, Manufacturer Certified Wrap, Privilege Protection Care, Q-Certified Wrap, Platinum Plus</td>
<td>Lease Protect</td>
<td>Motor Club (Roadside), KeyAssist Plus, AutoAssist Preferred</td>
</tr>
<tr>
<td>ThreeForOne Protection (BUN), Tire &amp; Wheel (TWB), Paintless Dent Repair (PDR), Windshield Protection (WNS)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Paintless Dent Removal</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>GAP, TWG/AWS Gap</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Windshield Protection</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Limited Warranty, Complimentary Maintenance</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

## Products Not Integrated

First Extended Service Company
## Company Information

<table>
<thead>
<tr>
<th>Additional Known Company Names:</th>
<th>Term for Provider Dealer Code:</th>
</tr>
</thead>
<tbody>
<tr>
<td>RoadVantage</td>
<td>Seller Number</td>
</tr>
<tr>
<td>Vantage Administration</td>
<td></td>
</tr>
<tr>
<td>VAS, LP</td>
<td></td>
</tr>
<tr>
<td>VWI INC</td>
<td></td>
</tr>
</tbody>
</table>

**Provider Website:**

[www.roadvantage.com](http://www.roadvantage.com)

**Integration Available:**

Ratings and Contracting

## Provider Business Support & Prerequisites

<table>
<thead>
<tr>
<th>Dealer Support Contact Name:</th>
<th>Dealer Support Contact Info:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dealer Support</td>
<td>512-259-5224, EXT 300</td>
</tr>
</tbody>
</table>

**Action Requirements Prior to Dealer Setup:**

Must have Dealer Agreement and Dealer Info Form. Dealer Pricing must be loaded in Admin (SCS) system.

## Provider Integration Notes

<table>
<thead>
<tr>
<th>Portal Name:</th>
<th>Remit Instructions:</th>
</tr>
</thead>
<tbody>
<tr>
<td>SCS Portal <a href="http://www.scsautoexpress.com/scs.dap.rvt">www.scsautoexpress.com/scs.dap.rvt</a></td>
<td>Contracts are approved by the dealer in the RoadVantage SCS Portal</td>
</tr>
</tbody>
</table>

**Provider Accepts Electronic Voids:**

Yes

**Contract Transmitted Electronically:**

Yes

## Integrated Products

<table>
<thead>
<tr>
<th>Appearance:</th>
<th>Combo:</th>
<th>Dent:</th>
<th>GAP:</th>
</tr>
</thead>
<tbody>
<tr>
<td>RoadVantage Environment Protection Program</td>
<td>RoadVantage Combo, Vantage</td>
<td>RoadVantage Dent and Door Protection</td>
<td>RoadVantage GAP Value Protection</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Glass:</th>
<th>Key:</th>
<th>Theft / Etch:</th>
<th>Tire &amp; Wheel:</th>
</tr>
</thead>
<tbody>
<tr>
<td>RoadVantage Windshield Repair Program</td>
<td>RoadVantage Key Replacement Program</td>
<td>RoadVantage Anti-Theft Program</td>
<td>RoadVantage Tire &amp; Wheel Program, Cosmetic Wheel Repair</td>
</tr>
</tbody>
</table>

## Products Not Integrated

Nitrogen Tire Inflation

Profile last updated on: 11/10/2017 | [Table of Contents](#)
Company Information

Additional Known Company Names:
Safe-Guard Products International

Provider Website:
www.safe-guardproducts.com

Integration Available:
Ratings and Contracting

Provider Business Support & Prerequisites

Dealer Support Contact Name:
Client Relations Team

Action Requirements Prior to Dealer Setup:
Contact the Safe-Guard Representative or call the Safe-Guard Client Relations Team at 866-541-0088 to complete requirements.

Additional Setup Notes:
Safe-Guard only sends over dealer cost. Any retail settings are completed within the dealers system. Retail Markup or Price is needed.

Provider Integration Notes

Portal Name:
www.safe-guardproducts.com

Remit Instructions:
Log into the Safe-Guard portal and follow normal remit procedures. Dealers are required to store the paper copies for audit purposes, but do not need to send a copy in.

Provider Accepts Electronic Voids:
Yes

Contract Transmitted Electronically:
Yes

Integrated Products

<table>
<thead>
<tr>
<th>Appearance</th>
<th>Maintenance</th>
</tr>
</thead>
<tbody>
<tr>
<td>Safe-Guard Appearance Protection</td>
<td>Safe-Guard Maintenance</td>
</tr>
<tr>
<td>UVP</td>
<td>Theft Protection</td>
</tr>
<tr>
<td>Safe-Guard Paintless Dent Repair</td>
<td>Diminished Asset Protection</td>
</tr>
<tr>
<td>Safe-Guard GAP Protection</td>
<td>Safe-Guard Roadside Assistance</td>
</tr>
<tr>
<td>Safe-Guard Windshield Protection</td>
<td>Safe-Guard VSC</td>
</tr>
<tr>
<td>Safe-Guard Key Replacement Protection</td>
<td>SafeLease, Precision Care, Lease Wear &amp; Tear Protection</td>
</tr>
<tr>
<td>Safe-Guard Limited Warranty</td>
<td>Other: Safe-Guard Alert (notification product), Identify Theft Protection, ZAZ GPS by Safe-Guard</td>
</tr>
</tbody>
</table>

Profile last updated on: 12/26/2017 | Table of Contents
### Company Information

**Additional Known Company Names:**
Simoniz Specialty Markets Division

**Provider Website:**
[www.simoniz.com/](http://www.simoniz.com/)

**Integration Available:**
Ratings and Contracting

### Term for Provider Dealer Code:
Seller Number

**Provider Code Format:**
AA-###-#### (ex. OH-14-001)

**eSignature Support:**
Yes

### Provider Business Support & Prerequisites

**Dealer Support Contact Name:**
Austin and Karen

**Action Requirements Prior to Dealer Setup:**
New Customers: provide Dealer Data Report form, portal contact (name, phone #, & email) Existing customers: portal contact (name, phone #, & email)

**Dealer Support Contact Info:**
Austin - (860) 646-0172 ext. 144, Karen - (860) 646-0172 ext. 1149 or portalsupport@simoniz.com

**Additional Setup Notes:**
Dealer is not required to send paper contracts back for remittance

### Provider Integration Notes

**Portal Name:**
DAP

**Void Instructions:**
Booked contracts can be voided via Dealer System the same day the contract is submitted. The dealer must contact Simoniz to void the contract if it is not the same day the contract is submitted.

**Remit Instructions:**
The dealer needs login to DAP to remit contracts. The dealer must maintain the original, signed copy for auditing purposes but is not required to main paper agreements for contracts remitted through DAP.

**Provider Accepts Electronic Voids:**
Yes

**Contract Transmitted Electronically:**
Yes

### Integrated Products

**Appearance:**
GlassCoat, LeaseGuard

### Products Not Integrated

ProSelect

Profile last updated on: 11/29/2017 | [Table of Contents](#)
**Company Information**

<table>
<thead>
<tr>
<th>Provider Website:</th>
<th><a href="http://www.southwestre.com">www.southwestre.com</a></th>
</tr>
</thead>
<tbody>
<tr>
<td>Integration Available:</td>
<td>Ratings and Contracting</td>
</tr>
<tr>
<td>Term for Provider Dealer Code:</td>
<td>Dealer ID</td>
</tr>
<tr>
<td>Provider Code Format:</td>
<td>##### usually 6 numeric digits</td>
</tr>
<tr>
<td>eSignature Support:</td>
<td>No</td>
</tr>
</tbody>
</table>

**Provider Business Support & Prerequisites**

| Dealer Support Contact Name: | For Dealer Support call or email |
| Dealers Support Contact Info: | 505-881-2244 |
| Action Requirements Prior to Dealer Setup: | Contact SouthwestRe to be enabled in their system. Send a request to wmendez@southwestre.com. |

**Provider Integration Notes**

| Portal Name: | SouthwestRE Online Assistant (OLE) |
| Void Instructions: | Contracts are voided in the SWRE OLE Portal, please see SWRE user instructions. |
| Remit Instructions: | Dealer finalizes contracting in SouthwestRE Portal OLE. Dealer is not required to send paper contracts, only the Transmittal form along with the premium for contracts transmitted through OLE. If traditional contracting, dealer is required to send paper contracts. |
| Provider Accepts Electronic Voids: | Yes |
| Contract Transmitted Electronically: | Yes |

**Integrated Products**

| Appearance: | SouthwestRe Appearance |
| Combo: | Multi-Guard |
| Dent: | SouthwestRe Dent & Ding Protection |
| GAP: | SouthwestRe GAP |
| Limited Warranty: | SouthwestRe Limited Warranty |
| Maintenance: | SouthwestRe Maintenance Protection |
| Theft: | SouthwestRe Theft |
| Tire & Wheel: | SouthwestRe Expanded Tire & Wheel Protection |
| VSC: | SouthwestRe VSC, Xtended Care, Quantum Protection, 21st Century VSC |
| Other: | Rear End Detection R.E.D. Alert |

**Products Not Integrated**

- Key Replacement, Auto Complete

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Company Information

**Additional Known Company Names:**
TWS, TT of Flagler, Total Warranty Services, First Mile Warranty

**Provider Website:**
http://www.totalwarrantyservices.com

**Integration Available:**
Ratings and Contracting

**Term for Provider Dealer Code:**
Dealer ID

**Provider Code Format:**
"TWS" followed by 6 Digits "TWS000123"

**eSignature Support:**
Yes

Provider Business Support & Prerequisites

**Dealer Support Contact Name:**
Total Warranty Services

**Dealer Support Contact Info:**
800-870-6856

**Action Requirements Prior to Dealer Setup:**
Assuming they are a current TWS dealer and would like to integrate, dealer should contact TWS Dealer Support for approval and activation on TWS systems.

Provider Integration Notes

**Portal Name:**
FMS (First Mile System)

**Void Instructions:**
Voiding is allowed in the current month only. Contracts to be voided after month, dealer should contact Dealer Support at TWS.

**Remit Instructions:**
When the contract is booked via the dealer system, the contract is automatically submitted in an active status, billing is processed at the end of the month. No further action is required by the dealer until payment is requested.

**Provider Accepts Electronic Voids:**
Yes

**Contract Transmitted Electronically:**
Yes

Integrated Products

**Appearance:**
TWS Appearance Protection

**Etch:**
TWS Etch

**Dent:**
TWS Dent and Ding

**Trade In Protect:**
TWS ValueShield

**Gap:**
TWS Gap

**Road Hazard:**
TWS Road Hazard

**LTD_WTY:**
TWS Lifetime Powertrain Warranty

**VSC:**
TWS VSC

**Maintenance:**
TWS Maintenance

**Wear_Tea:**
TWS Wear and Tear

**ID Theft:**
TWS ID Theft

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**Company Information**

<table>
<thead>
<tr>
<th>Provider Website:</th>
<th>Term for Provider Dealer Code:</th>
</tr>
</thead>
<tbody>
<tr>
<td><a href="http://www.unitedcarcare.com">www.unitedcarcare.com</a></td>
<td>Provider ID</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Integration Available:</th>
<th>eSignature Support:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ratings and Contracting</td>
<td>No</td>
</tr>
</tbody>
</table>

**Provider Business Support & Prerequisites**

<table>
<thead>
<tr>
<th>Dealer Support Contact Name:</th>
<th>Dealer Support Contact Info:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Tom - Director of IT</td>
<td>800.571.6412</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Action Requirements Prior to Dealer Setup:</th>
<th>Additional Setup Notes:</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Send request to <a href="mailto:CARE-SUPPORT@UnitedCarCare.com">CARE-SUPPORT@UnitedCarCare.com</a> 2. Receive approval and Provider ID from United Car Care, Inc.</td>
<td>None</td>
</tr>
</tbody>
</table>

**Provider Integration Notes**

<table>
<thead>
<tr>
<th>Portal Name:</th>
<th>Remit Instructions:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rater.UnitedCarCare.com</td>
<td>1. Sign-on to Portal 2. Select Remittance / Remit Contracts from menu on left of screen 3. Select contracts to remit or void 4. Click green &quot;Submit Remittance&quot; button 5. Print all pages of Remittance (make copies as needed for dealer use) 6. Send all pages of Remittance with check made payable to United Car Care, Inc. P.O. Box 3988 Greenwood Village, CO 80155-3988</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Void Instructions:</th>
<th>Provider Accepts Electronic Voids:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contracts can be voided during the remittance process – see above</td>
<td>Yes</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Integrated Products</th>
<th>VSC:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Maintenance: Pre-Paid Maintenance (PPM)</td>
<td>UCC VSC</td>
</tr>
</tbody>
</table>

Profile last updated on: 07/27/2017 | Table of Contents
## Company Information

### Additional Known Company Names:
United States Warranty Corp. US Warranty administers dealer branded product lines.

### Provider Website:
www.uswarranty.com

### Integration Available:
Ratings and Contracting

## Provider Business Support & Prerequisites

### Dealer Support Contact Name:
For support or Dealer Code, contact Liz

### Action Requirements Prior to Dealer Setup:
For eRating setup - Dealers must contact Heather at 954-784-9400 ext 207 to request to be enabled in the US Warranty system.

### Dealer Support Contact Info:
954-784-9400 ext 310

### Additional Setup Notes:
When registering product, dealer must input Dealer code (company code and 5 digits)

## Provider Integration Notes

### Portal Name:

### Void Instructions:
The method to void a contract is within the Dealer System. The contract can only be voided during the initial entry month. After the month is closed, the Dealer should contact Tammy, Underwriting Manager at 954-784-9400 ext. 304.

### Remit Instructions:
Remittance procedures vary by dealer group and are established at time of set up. A copy of the contract signed by the customer must be kept by the dealer.

### Provider Accepts Electronic Voids:
Yes

### Contract Transmitted Electronically:
Yes

## Integrated Products

<table>
<thead>
<tr>
<th>Appearance</th>
<th>USWC Appearance Protection</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dent</td>
<td>USWC Paintless Dent Repair</td>
</tr>
<tr>
<td>GAP</td>
<td>USWC GAP</td>
</tr>
<tr>
<td>Glass</td>
<td>USWC Windshield</td>
</tr>
<tr>
<td>Key</td>
<td>USWC Key Replacement</td>
</tr>
<tr>
<td>LTD_WTY</td>
<td>USWC Powertrain Warranty</td>
</tr>
<tr>
<td>Maintenance</td>
<td>USWC Pre-paid Maintenance</td>
</tr>
<tr>
<td>Theft / Etch</td>
<td>USWC Vehicle Theft Protection, Identity Theft Protection, GPS Theft Protection, Shadow Mark</td>
</tr>
<tr>
<td>Road Hazard</td>
<td>USWC Road Hazard</td>
</tr>
<tr>
<td>VSC</td>
<td>USWC VSC</td>
</tr>
<tr>
<td>Wear &amp; T</td>
<td>USWC Wear &amp; Tear</td>
</tr>
<tr>
<td>Other</td>
<td>ValueShield, Automatic Deductible Reimbursement</td>
</tr>
</tbody>
</table>

## Products Not Integrated

Shadow Mark, Auto Deductible Reimbursement, GPS Recovery
## Company Information

### Additional Known Company Names:
Vehicle Administrative Services, SafeRide Motor Club

### Provider Website:
[vehicleadminservices.com/](http://vehicleadminservices.com/)

### Integration Available:
Ratings and Contracting

### Term for Provider Dealer Code:
Dealer Code

### Provider Code Format:
Unique identifier of your dealer and should be the same code supplied in the dealer file feed. Alpha/Numeric. No special characters except “-” (dash).

### eSignature Support:
No

## Provider Business Support & Prerequisites

### Dealer Support Contact Name:
Doug Knox

### Action Requirements Prior to Dealer Setup:
Dealers must contact Doug Knox to obtain all necessary agreements and set up paperwork. Only after all of the completed paperwork has been accepted will the dealer set up process begin.

### Dealer Support Contact Info:
dknox@vehicleadminservices.com; 330-418-4334

### Additional Setup Notes:
When a dealer wants to be setup with VAS, they need
1. Have their VAS product Sales rep to request setup to Doug Knox.
2. Doug Knox will obtain a User Name (Dealer ID) for the dealer.
3. Once the Id is established, it will be communicated back to the VAS Sales rep to relay to their menu provider.
4. That User Name will be what needs to be registered as the Dealer Code with their provider.

## Provider Integration Notes

### Portal Name:
Dealer Login at [http://vehicleadminservices.com/](http://vehicleadminservices.com/)

### Void Instructions:
VAS supports and recommends voiding booked contracts in the originating dealer system. If a record that needs to be canceled has already been remitted, email completed cancel form to Pro-Admin@VehicleAdminServices.com.

### Remit Instructions:
Add/Edit Contracts Records can be ‘unwound’ prior to submitting (to reinstated ‘Rewind’). Build Remittal Report Select Product Finalize Print Remittal Report Make check payable to Saferide Motor Club, Inc for SafeRide, Protectus and SPMC. All other products should be paid to Vehicle Administrative Services, Ltd. Include contract copies with remittance.

### Provider Accepts Electronic Voids:
Yes

### Contract Transmitted Electronically:
Yes

## Integrated Products

<table>
<thead>
<tr>
<th>Appearance</th>
<th>Combo</th>
</tr>
</thead>
<tbody>
<tr>
<td>VAS Appearance</td>
<td>VAS SafeRide Motor Club, VAS Protectus</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Maintenance</th>
</tr>
</thead>
<tbody>
<tr>
<td>VAS Maintenance</td>
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<table>
<thead>
<tr>
<th>Theft</th>
</tr>
</thead>
<tbody>
<tr>
<td>VAS Theft</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Other</th>
</tr>
</thead>
<tbody>
<tr>
<td>VAS Service Rewards</td>
</tr>
</tbody>
</table>

Profile last updated on: 12/26/2017 | [Table of Contents](#)
# Vernon General

## Company Information

**Additional Known Company Names:**

VGI, Available in Protective Web Service. This is a GAP product only available in Indiana.

**Provider Website:**

[http://www.protectiveassetprotection.com](http://www.protectiveassetprotection.com)

**Integration Available:**

Ratings and Contracting

## Provider Business Support & Prerequisites

**Dealer Support Contact Name:**

For support or for Dealer Code, Contact the Agent/Account Executive directly

**Action Requirements Prior to Dealer Setup:**

Reach out to Agent/Account Executive. Approval is required for a sign-up.

**Dealer Support Contact Info:**

(800) 323-5771

**Additional Setup Notes:**

Products are setup via Protective Provider web service

## Provider Integration Notes

**Portal Name:**

F&I Cafe Dealer Portal

**Void Instructions:**

Effective June 2017, Protective web services offer a void function via the dealer system. Dealers can also void contracts in the Portfolio F&I Cafe web application.

**Remit Instructions:**

Follow the same remittance process using the F&I Cafe Dealer Portal. Protective does require the paper copies of the contract to be sent in.

**Provider Accepts Electronic Voids:**

Yes

**Contract Transmitted Electronically:**

Yes

## Integrated Products

**GAP:**

Vernon General GAP

Profile last updated on: 01/23/2018 | [Table of Contents](#)
Company Information

Additional Known Company Names:
Volkswagen, VCI, VW Credit Inc, Safe-Guard Products International

Provider Website:
http://www.vw.com/financial-services/vehicle-protection1/

Integration Available:
Ratings and Contracting

Term for Provider Dealer Code:
VCI Dealer Number for Volkswagen

Provider Code Format:
VWXXXXXX (VW followed by 6 character alpha numeric). The VCI ADM (Rep) should be providing the appropriate ID's to the dealer.

eSignature Support:
No

Provider Business Support & Prerequisites

Dealer Support Contact Name:
Safe-Guard Account Manager for VCI is Anya Boswell

Dealer Support Contact Info:
800 742-7896 x9515 or aboswell@sgintl.com

Action Requirements Prior to Dealer Setup:
All dealer products and forms are available to dealers approved to by VCI and setup with Safe-Guard.

Additional Setup Notes:
Provider Setup in dealer system should consider use of Provider ID and Products:
- Volkswagen Credit products are for VW Dealers. It includes both VCI and Quality Protect products to be sold through VW Dealers.
- Quality Protect Automobile are VCI products to be sold through NON-VW dealers.
- Audi Financial Services is to be used at Audi dealers

Provider Integration Notes

Portal Name:
VW Credit Drive Easy Dealer Portal http://vwdriveeasy.com

Void Instructions:
Booked contracts may be voided in the originating dealer system any time prior to dealer remittance in the VW Drive Easy Dealer Portal.

Remit Instructions:
Product contracts rated and booked via PEN enabled system will be available for dealership accounting review and approval in the VW Drive Easy Dealer Portal (managed by Safe-Guard).

Contract Transmitted Electronically:
Yes

Integrated Products

Combo: Volkswagen Drive Easy Multi Coverage Protection, Quality Protect Multi Coverage Protection

Theft: VW Drive Easy Theft Protection, Quality Protect Theft Protection

GAP: VW Drive Easy GAP Protection, Quality Protect GAP Protection

VSC: VW Drive Easy VSC, VW Drive Easy Term Protection, Quality Protect VSC, Quality Protect Term Protection

Wear_Tea: VW Drive Easy Lease Protection

Products Not Integrated

VW PrePaid Maintenance is managed by the factory and is not included with VCI products. Integration is not currently available.
Company Information

Additional Known Company Names:
JM&A

Term for Provider Dealer Code:
JMA Dealer Number or FWS Number

Provider Website:

Integration Available:
Ratings and Contracting

Provider Business Support & Prerequisites

Dealer Support Contact Name:
JM&A Dealer Support

Dealer Support Contact Info:
866 519-1901

Action Requirements Prior to Dealer Setup:
Dealers already established with Volvo Assurance Plan should complete a eContracting enrollment form. Dealer needs to have a dedicated printer that supports dual trays for standard/legal size.

Additional Setup Notes:
Dealer should work with JM&A Dealer Support for setting up Volvo branded products. Dealer will use their JM&A Dealer Number for all their JM&A and these Volvo Integrated Products.

Provider Integration Notes

Portal Name:
JM Connect

Void Instructions:
eContracts can be voided in the originating Dealer System using the void functions as long as the contracts are reported within 120 days of the sell date. After 120 days, log into JM Connect to use Contract Cancellation function.

Remit Instructions:
Once the contracts are booked, the dealer will need to log into JM Connect and open the eBooking Manager to electronically submit contracts for processing. eContracts will register in Invoice Transaction History approximately 15 minutes after submission.

Provider Accepts Electronic Voids:
Yes

Contract Transmitted Electronically:
Yes

Integrated Products

Key: Key Protection Plan

Tire & Wheel: Tire and Wheel Protection Plan

VSC: Protection Plus

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## Warrantech

### Company Information

**Additional Known Company Names:**
- AmTrust Corporation

**Provider Website:**
[https://warrantech.com/](https://warrantech.com/)

**Integration Available:**
- Ratings and Contracting

**Term for Provider Dealer Code:**
- Dealer Number

**eSignature Support:**
- No

### Provider Business Support & Prerequisites

**Dealer Support Contact Name:**
- ADS

**Dealer Support Contact Info:**
- 800-723-1154

**Action Requirements Prior to Dealer Setup:**
- All dealers with signed dealer agreements are eligible

### Provider Integration Notes

**Portal Name:**
- VSC Online www.vsconline.com

**Void Instructions:**
- Contracts must be voided in VSCOnline

**Remit Instructions:**
- Follow the same remittance process using VSC Online

**Provider Accepts Electronic Voids:**
- No

**Contract Transmitted Electronically:**
- Yes

### Integrated Products

<table>
<thead>
<tr>
<th>Appearance</th>
<th>Warrantech Appearance Protection Package</th>
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<tr>
<td>GAP</td>
<td>Warrantech GAP</td>
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<tr>
<td>Hazard</td>
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</tr>
<tr>
<td>VSC</td>
<td>Warrantech VSC</td>
</tr>
<tr>
<td>Other</td>
<td>Warrantech Identity Theft Protection</td>
</tr>
</tbody>
</table>

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Company Information

Additional Known Company Names:
an AmTrust company
Heritage Indemnity Company
WS Administrative Services
WS
Wachovia

Provider Website:
www.warrantysolutions.com

Integration Available:
Ratings and Contracting

Provider Business Support & Prerequisites

Dealer Support Contact Name:
For support or for the dealer number, contact the Customer relationship manager (CRM)

Action Requirements Prior to Dealer Setup:
Dealers should contact their agent representative, who then should contact their Customer Relationship Manager (CRM) who manages to process to set up new dealers. WS has forms the agent must have completed to establish rates, no charge backs, etc

Provider Integration Notes

Portal Name:
WarrantySolutions.com

Void Instructions:
The dealer must go into WS B2B and cancel the contract. There needs to be edits offered by the dealer system that warns the dealer if they key 2 or more contracts to the same VIN.

Remit Instructions:
They bill the dealer on B2B website (WarrantySolutions.com). It is the responsibility of the dealer to check the website on the 15th of each month to access and pay their billing. The dealer needs to store a paper copy of the contract on file.

Provider Accepts Electronic Voids:
No

Contract Transmitted Electronically:
Yes

Integrated Products

<table>
<thead>
<tr>
<th>GAP:</th>
<th>Warranty Solutions GAP</th>
</tr>
</thead>
<tbody>
<tr>
<td>VSC:</td>
<td>Warranty Solutions VSC</td>
</tr>
</tbody>
</table>

Products Not Integrated

GAP

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## Company Information

### Additional Known Company Names:
- GapWise
- Reinsurance Associates Inc (RAI)
- Financial Gap Administrator LLC (FGA)
- Vehicle Service Administrator LLC (VSA)
- Administration America LLC (AA)

### Term for Provider Dealer Code:
- DealerID

### Provider Code Format:
- #######

### eSignature Support:
- Yes

### Provider Website:
- [www.wisefandi.com](http://www.wisefandi.com)

### Integration Available:
- Ratings and Contracting

## Provider Business Support & Prerequisites

### Dealer Support Contact Name:
- Client Services Department

### Action Requirements Prior to Dealer Setup:
- Must signup under the standard dealer administrator agreement and execute the standard eContracting Amendment. A written request (email) from a Dealer or Agent to enable a particular menu system connection is needed.

### Dealer Support Contact Info:
- 800-849-9559

### Additional Setup Notes:
- With eContracting - whether via ONWise or a Menu - the dealer will not send paper contracts to Wise F&I. The Dealer will use ONWise to remit the contracts electronically and also to generate a remittance advice to send in with payment.

## Provider Integration Notes

### Portal Name:
- ONWise - [www.ONWise.com](http://www.ONWise.com)

### Void Instructions:
- If the contract has not been remitted, log on to ONWise, look up the contract under the Contracts tab, and click the Void button. If the contract has been remitted, contact Client Services.

### Remit Instructions:
- Log on to ONWise, click the Remittance tab, then click Create to create a batch of contracts to be remitted. The remittance form should be submitted with payment to Wise F&I.

### Provider Accepts Electronic Voids:
- Yes

### Contract Transmitted Electronically:
- Yes

## Integrated Products

### Appearance:
- WiseCARE

### GAP:
- GAPWise, SecureGAP, EquityProtect, Advanced Protection Plan, Guaranteed Asset Solutions

### Key Replacement:
- KEYWise

### Theft/Etch:
- ETCHWise and THEFTWise

### Tire and Wheel:
- TIREWise

### VSC:
- WiseTVP

### Products Not Integrated:
- I.D.TheftWise

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# Company Information

**Additional Known Company Names:**
- Xzilon, Inc.
- Granitize Products, Inc.

**Provider Website:**
- [www.xzilon.com](http://www.xzilon.com)

**Integration Available:**
- Ratings and Contracting

## Provider Business Support & Prerequisites

**Dealer Support Contact Name:**
- TBD

**Action Requirements Prior to Dealer Setup:**
- TBD

**Provider Code Format:**
- 89-####### The number is always 89- and then six or seven other numbers. Don’t forget the dash. Note - inactive dealers have a dealer number starting with 86, these dealers cannot be

**eSignature Support:**
- Yes

**Term for Provider Dealer Code:**
- Dealer Number

**Provider Integration Notes**

**Portal Name:**
- [http://XzilonAxxess.com](http://XzilonAxxess.com)

**Void Instructions:**
- A Dealer can void a contract through the dealer system the same day the contract is submitted. After that time, the Dealer must contact Daisy at 562-923-5438, ext. 101 to void a contract. If the product is applied, dealer must contact Xzilon Admin.

**Remit Instructions:**
- Log in to Xzilon Access to review your Remittance Log. Payment for all Remittances need to be received into Xzilon by the 15th of every month. Contracts submitted online do not require the paper to be sent to Xzilon.

**Provider Accepts Electronic Voids:**
- Yes. However, once prod

**Contract Transmitted Electronically:**
- Yes

**Additional Setup Notes:**
- Packs are managed entirely by Dealer within the dealer system pricing controls.

## Integrated Products

**Appearance:**
- Xzilon Appearance Protection, Interior
- Antimicrobial Protection, Alloy Wheel Protection, Windshield+ Protection

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