

Document Services

Easy. Engaging. Effective.











10 NEW HOLIDAY DESIGNS INSIDE!

2020 HOLIDAY MAILER TEMPLATES

October, November, December

Halloween, Thanksgiving, Black Friday, Holiday/Christmas, New Years

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RESULTS

AND WHAT'S NEW!

Average Holiday Campaign Results*

22%

RESPONSE RATE

703

SERVICE VISITS

\$67:1

ROI

NEW!

Holiday greetings from your Reynolds Document Services team!! In addition to 10 BRAND NEW templates, we also freshened up some holiday favorites. Check out these pages to see new designs and fresh updates.

Please note, requests for templates that have been updated will result in use of the new art.

If you need the old artwork used, please make sure to note that.



GIVE THANKS











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Email rds@reyrey.com for complimentary samples

POSTCARDS

WITH MAGNETS!

BETTER BRANDING. LONGER LASTING IMPACT.

If you want to extend the life of your campaign, magnets may be the answer. Check out these stats:

Postcards with of people have at least one magnet on their refrigerator.

Postcards with magnets attached are read 51% more often than other postcards.

Your **logo**, your **contact** information (phone number and website) and **your offers** should appear on the front of the card (the non-magnet side) so they **stay** visible when your customers are ready to redeem them.

The key to a **fridge-worthy postcard** is including valuable information that your customers will want to reference frequently, like a calendar or a **sport schedule**.





Use the magnet-side of the card for your amenities, awards, social media references, a map, etc.

Ask your Reynolds Document Services Consultant about putting magnet mailers to work on your next postcard campaign!

Template NY13M: 6 x 11" Magnet Postcard

REYNOLDS AND REYNOLDS

FOR YOUR HOLIDAY GREETINGS



GOODWILL

Holiday greetings are a great way to build goodwill with customers and show your appreciation for their business.



EFFECTIVE

Customers appreciate saving a little extra during the holidays. Some might delay vehicle maintenance or repairs in lieu of holiday expenses. Offering an incentive might be just the persuasion they need. With our program, customers also love the convenience of the tear-off coupon that they can easily slip into a wallet.



SIMPLE

You choose the template from one of over 50 designs, and tell us who you want to target. We do the rest!



FLEXIBLE

We will include your logo, amenities, hours, website, and phone number. If you want to change the text of the letter, we can do that. If you want a custom-designed piece, we can do that too.



FAST

Within 24 hours, our design team will create a mailer that meets your goals. Following approval, your mailers will be produced in three days or less.



CREATIVE DESIGN

Eye-catching design can mean the difference between your customer reading your direct mail piece or tossing it in the trash. Our creative design will get your message noticed by standing out in the mailbox.



SMART DATA

Send targeted, cost-effective mailers by using data to fine-tune your mailing list. In addition to choosing makes, models, year, and a zip code radius, Reynolds will work with you to identify top prospects.

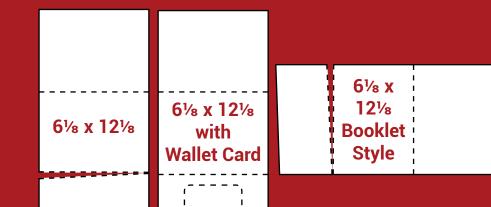
SIZES

POSTCARDS

6 x 9

6 x 11

SELF-MAILER, with Perforated Certificate or Wallet Card





FOLDED



Front



Back



Front



Back



Front



Back

OPTION

All 6 1/8" x 12 1/8" holiday mailers can have a convenient, perforated wallet card at the bottom, instead of the tear off panel. Ask your Document Services Consultant for more information on this option.













Template 14WC

Template 21WC

Template 25WC

Email rds@reyrey.com for complimentary samples

OUR TEMPLATES ARE 100% FLEXIBLE!









CHANGE THE SIZE



Each tri-fold mailer is printed on light gloss stock. The unique size of the mailer allows it to stand out from other mail. First Class or Standard Mail postage are available.





TEMPLATE CUSTOMIZATION

- 1. Logo
- 2. Address, Phone Number, and Website
- 3. Choice of vehicle images
- 4. Amenities
- Personalized/ variable text
- 6. Service hours
- Your signature line and contact information
- 8. Custom offers

These options can be added to ANY template!

OFFERS

Variable printing allows you to target different customers with different offers within one mailing. The example below illustrates how offers can be changed based on the customer's service history. Variable printing can also be used to print variable service advisor names or salesperson names.

3 different targets | 3 different offers | 1 campaign







Target 1

Current customers, who had service in the past 5 months, received **\$5.00** off.

Target 2

Recent inactive customers with no service in the past 6-8 months, received \$10.00 off.

Target 3

Longer-term inactive customers, with no service in the past 9-12 months, and customers who purchased a car in the last 6-12 months with no service visits, received \$15.00 off.

SCHEDULING SUGGESTIONS

Mailers will be produced and delivered to the post office within three days of final approval of your artwork and mailing list. To allow time for standard delivery (6-9 days from production) please note the guidelines below for order approval dates. Some deadlines are extended because heavy mail volumes can impact delivery time.

HOLIDAY	LAST DATE TO FINALIZE ORDER FOR DELIVERY BEFORE HOLIDAY
Halloween	Friday, October 2
Thanksgiving	Friday, November 6
Black Friday	Friday, November 6
Christmas	Friday, December 4
New Years	Friday, December 11

READY TO GET STARTED?

Contact your Reynolds Document Consultant,
or email RDS@reyrey.com.

IDEAS

The text inside each template is completely customizable. If your mailing includes multiple segments, the inside text can vary to fit each one, at no additional charge.

NEW - CHALLENGING YEAR:

- From our family to yours, we wish you a holiday season filled with peace and joy. We are tremendously grateful for your business in this challenging year. May the next year be one filled with hope and prosperity. (G9)
- As we approach the end of this very challenging year, we wanted to take a moment to let you know much we appreciate your business, and to extend our wishes to you and your family for a holiday season filled with happy memories. (G10)

ACTIVE CUSTOMERS:

- Warmest holiday wishes! As we celebrate this joyous season, we wanted to let you know how much we appreciate your business. May your holidays bring you many happy memories. (G1)
- In the spirit of the holiday season, we would like to thank valued customers like you who have been an important part of our success. We have attached a special holiday gift to let you know how much your loyalty is appreciated. We wish you all the best this holiday season. (G2)
- Happy Holidays! It's the perfect time of year to show our appreciation for customers like you, who have supported our business throughout the year. To show our appreciation, please enjoy the special savings below on your next service. We look forward to seeing you soon! From all of us, we wish you and yours a safe and jolly holiday season. (G3)
- From our <Dealership Name> Family to yours, we hope your holidays bring happy memories and that your new year is excellent. We're always here to help ensure that your travels are safe, and we've included extra special savings below to show our appreciation for your business. We look forward to seeing you soon. (G4)
- Happy Holidays from everyone at <Dealership Name>! May your holidays provide many great memories, and
 may your new year be one of the best yet. We've included special savings below to show our appreciation for
 your continued business. (G5)
- From the entire < Dealership Name > family to yours, best wishes for the happiest of holidays and a prosperous new year. We have included special savings below to show our appreciation for your continued business. We look forward to seeing you soon! (G6)

INACTIVE CUSTOMERS:

• Happy Holidays from our service team! We noticed that you haven't been in recently and we wanted to extend a special offer to welcome you back. Just bring the certificate below in to save on your next service. We look forward to seeing you soon! (G7)

POTENTIAL CUSTOMERS:

Happy Holidays! The <dealership name> service team invites you to "test drive" our service department. Use the
certificate below to save xx off your first service with us. We look forward to seeing you soon! (G8)

HOLIDAY

TEMPLATES

THEMES

HALLOWEEN

THANKSGIVING

BLACK FRIDAY

HOLIDAY/ CHRISTMAS

NEW YEARS

SIZES

6 x 9" POSTCARD

6 x 11" POSTCARD

61/8 x 121/8" SELF-MAILER

8 x 14" SELF-MAILER

REALRESULTS

Throughout this book, ROI results are shown for previous customers who ran a campaign that utilized artwork similar to the templates shown. Each customer's results will vary based on the offers, mailing list criteria, radius, and individual market factors.

TEMPLATE HW6

HALLOWEEN

61/8 x 121/8" SELF-MAILER





TEMPLATE HW3

HALLOWEEN

61/8 x 121/8" SELF-MAILER

REALRESULTS

Here's how this campaign performed for one of our customers!

















HALLOWEEN

61/8 x 121/8" SELF-MAILER





TEMPLATE HW5

HALLOWEEN

8 x 14" SELF-MAILER

TEMPLATE HW9

HALLOWEEN

6 x 9" POSTCARD

NEW!







TEMPLATE HW8

HALLOWEEN

6 x 11" POSTCARD











HALLOWEEN

6 x 11" POSTCARD





TEMPLATE HW4

HALLOWEEN

6 x 11" POSTCARD

WANT TO SEE A
SAMPLE?
Contact your
Reynolds Document
Consultant, or email
RDS@reyrey.com.

THANKSGIVING

6% x 12%" SELF-MAILER NEW!





TEMPLATE TG13

THANKSGIVING

61/8 x 121/8" SELF-MAILER









THANKSGIVING

61/8 x 121/8" SELF-MAILER





TEMPLATE TG10

THANKSGIVING

61/8 x 121/8" SELF-MAILER

THANKSGIVING

61/8 x 121/8" SELF-MAILER

REALRESULTS

Here's how this campaign performed for one of our customers!











TEMPLATE TG6

THANKSGIVING

61/8 x 121/8" SELF-MAILER

REALRESULTS

Here's how this campaign performed for one of our customers!

















THANKSGIVING

61/8 x 121/8" SELF-MAILER

REALRESULTS

Here's how this campaign performed for one of our customers!



ROI: \$17:1



TARGET: ACTIVE & INACTIVE CUSTOMERS



HOOK: BONUS BUCKS (\$5-\$20 OFF)





TEMPLATE TG4

THANKSGIVING

61/8 x 121/8" SELF-MAILER

REALRESULTS

Here's how this campaign performed for one of our customers!



ROI: \$36:1



TARGET: ACTIVE & INACTIVE CUSTOMERS



HOOK: \$15 OFF ANY SERVICE

THANKSGIVING

8 x 14" SELF-MAILER

REALRESULTS

Here's how this campaign performed for one of our customers!











TEMPLATE TG16

THANKSGIVING

6 x 9" POSTCARD

NEW!







WANT TO SEE A
SAMPLE?
Contact your
Reynolds Document
Consultant, or email
RDS@reyrey.com.





THANKSGIVING

6 x 11" POSTCARD

Extend the life of your mail piece deliciously with this classic pumpkin pie recipe that customers will want to keep on hand. (Or, you could use the space for other offers, too!)





TEMPLATE TG9

THANKSGIVING

6 x 11" POSTCARD

TEMPLATE BF9

BLACK FRIDAY

61/8 x 121/8" SELF-MAILER





TEMPLATE BF5

BLACK FRIDAY

61/8 x 121/8" SELF-MAILER

REALRESULTS

Here's how this campaign performed for one of our customers!







HOOK: \$39.95
FULL SYNTHETIC
OIL CHANGE AND
TIRE ROTATION,
PLUS SECOND OIL
CHANGE FREE









TEMPLATE BF2

BLACK FRIDAY

61/8 x 121/8" SELF-MAILER

TEMPLATE BF8

BLACK FRIDAY

6 x 11" POSTCARD





TEMPLATE BF7

BLACK FRIDAY

6 x 9" POSTCARD



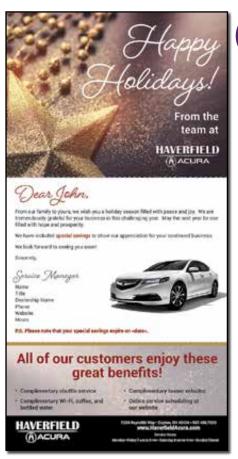
TEMPLATE BF6

BLACK FRIDAY

6 x 9" POSTCARD



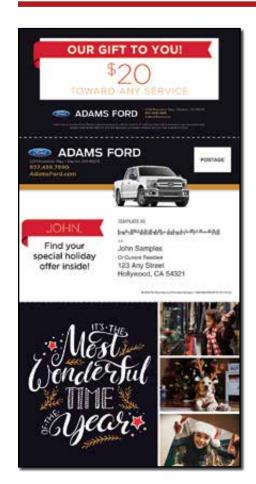






HOLIDAY/ CHRISTMAS

6% x 12%" SELF-MAILER
NEW!







TEMPLATE 66

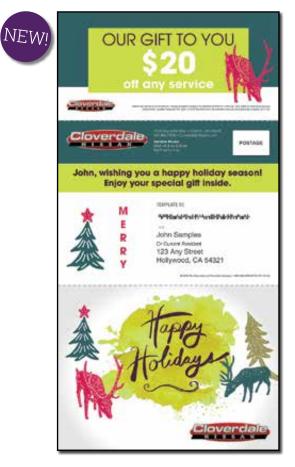
HOLIDAY/ CHRISTMAS

61/8 x 121/8" SELF-MAILER
NEW!

WANT TO SEE A
SAMPLE?
Contact your
Reynolds Document
Consultant, or email
RDS@reyrey.com.

HOLIDAY/ CHRISTMAS

6% x 12%" SELF-MAILER NEW!





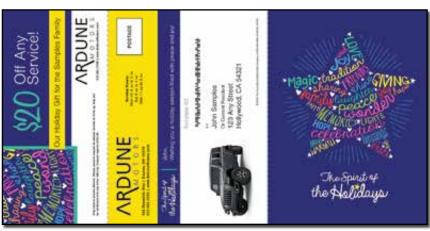
TEMPLATE 64

HOLIDAY/ CHRISTMAS

61/8 x 121/8" SELF-MAILER
NEW!









HOLIDAY/ CHRISTMAS

61/8 x 121/8" SELF-MAILER

NEW







TEMPLATE 59

HOLIDAY/ CHRISTMAS

61/8 x 121/8" SELF-MAILER

HOLIDAY/ CHRISTMAS

61/8 x 121/8" SELF-MAILER





TEMPLATE 57

HOLIDAY/ CHRISTMAS

61/8 x 121/8" SELF-MAILER

Make your campaign more engaging with a coloring page customers can bring in to decorate your service drive.

WANT TO SEE A
SAMPLE?
Contact your
Reynolds Document
Consultant, or email
RDS@reyrey.com.





Cur special gift for the Samples Family S/S Towards any service MACUPIA HAVERFIELD (A) ACUPIA LIMA Representation for a call and a continue of the contin



TEMPLATE 56

HOLIDAY/ CHRISTMAS

61/8 x 121/8" SELF-MAILER





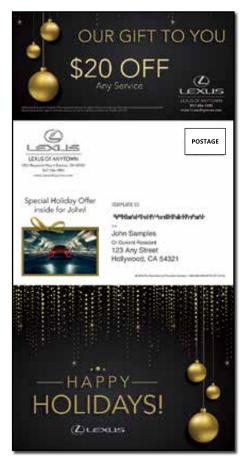
TEMPLATE 55

HOLIDAY/ CHRISTMAS

61/8 x 121/8" SELF-MAILER

HOLIDAY/ CHRISTMAS

61/8 x 121/8" SELF-MAILER





TEMPLATE 52

HOLIDAY/ CHRISTMAS

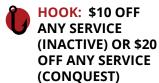
61/8 x 121/8" SELF-MAILER

REALRESULTS

Here's how this campaign performed for one of our customers!

















HOLIDAY/ CHRISTMAS

61/8 x 121/8" SELF-MAILER

REALRESULTS

Here's how this campaign performed for one of our customers!



ROI: \$49:1



TARGET: LAPSED & INACTIVE CUSTOMERS



HOOK: \$25 OFF ANY SERVICE OF \$75 OR MORE (SUBARU DEALER)





TEMPLATE 49

HOLIDAY/ CHRISTMAS

61/8 x 121/8" SELF-MAILER

REALRESULTS

Here's how this campaign performed for one of our customers!



ROI: \$41:1





HOOK: \$10 OFF ANY SERVICE OR REPAIR

HOLIDAY/ CHRISTMAS

61/8 x 121/8" SELF-MAILER





TEMPLATE 47

HOLIDAY/ CHRISTMAS

61/8 x 121/8" SELF-MAILER

REALRESULTS

Here's how this campaign performed for one of our customers!















HOLIDAY/ CHRISTMAS

61/8 x 121/8" SELF-MAILER

REALRESULTS

Here's how this campaign performed for one of our customers!



ROI: \$59:1



TARGET: LAPSED & INACTIVE CUSTOMERS



HOOK: \$15 OFF OIL CHANGE

Wallet Card





TEMPLATE 45

HOLIDAY/ CHRISTMAS

61/8 x 121/8" SELF-MAILER

REALRESULTS

Here's how this campaign performed for one of our customers!



ROI: \$81:1



TARGET: ACTIVE & INACTIVE CUSTOMERS



HOOK: \$25 OFF ANY SERVICE WITH A SCHEDULED TEST DRIVE

HOLIDAY/ CHRISTMAS

61/8 x 121/8" SELF-MAILER

REALRESULTS

Here's how this campaign performed for one of our customers!











TEMPLATE 43

HOLIDAY/ CHRISTMAS

61/8 x 121/8" SELF-MAILER

REALRESULTS

Here's how this campaign performed for one of our customers!







HOOK: \$15 OFF ANY SERVICE \$50+ (ACTIVE) OR \$25 OFF ANY SERVICE \$50+ (INACTIVE)









HOLIDAY/ CHRISTMAS

61/8 x 121/8" SELF-MAILER

REALRESULTS

Here's how this campaign performed for one of our customers!



ROI: \$39:1



TARGET: INACTIVE CUSTOMERS



HOOK: 20% OFF PARTS AND LABOR





TEMPLATE 41

HOLIDAY/ CHRISTMAS

61/8 x 121/8" SELF-MAILER

REALRESULTS

Here's how this campaign performed for one of our customers!



ROI: \$82:1



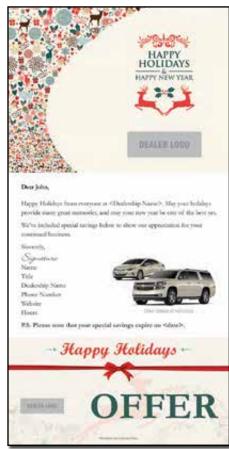


HOOK: BONUS BUCKS (\$5-\$20 OFF)

HOLIDAY/ CHRISTMAS

61/8 x 121/8" SELF-MAILER





TEMPLATE 35

HOLIDAY/ CHRISTMAS











HOLIDAY/ **CHRISTMAS**

61/8 x 121/8" SELF-MAILER

REALRESULTS

Here's how this campaign performed for one of our customers!



ROI: \$85:1



TARGET: ACTIVE & INACTIVE CUSTOMERS



HOOK: UP TO 10% OFF, BASED ON **REPAIR ORDER TOTAL**





TEMPLATE 33

HOLIDAY/ **CHRISTMAS**

61/8 x 121/8" SELF-MAILER

HOLIDAY/ CHRISTMAS

61/8 x 121/8" SELF-MAILER





TEMPLATE 31

HOLIDAY/ CHRISTMAS

61/8 x 121/8" SELF-MAILER

REALRESULTS











John, get the exceptional service you deserve, and get it fast with no appointment required. We'll also provide: - Amenty 1 - Amenty 2 - Amenty 3 - Amenty 4 Phone Number - Wilduts 45 Prove Marie of the Ba Ba Phone Marie of the Ba Ba Band Service of the Ba Band Service of the Band Se





HOLIDAY/ CHRISTMAS

61/8 x 121/8" SELF-MAILER





TEMPLATE 29

HOLIDAY/ CHRISTMAS

HOLIDAY/ CHRISTMAS

61/8 x 121/8" SELF-MAILER





TEMPLATE 27

HOLIDAY/ CHRISTMAS

61/8 x 121/8" SELF-MAILER









HOLIDAY/ CHRISTMAS

61/8 x 121/8" SELF-MAILER

REALRESULTS

Here's how this campaign performed for one of our customers!



ROI: \$23:1



TARGET: LAPSED &
INACTIVE CUSTOMERS



HOOK: \$29.95 FULL SYNTHETIC OIL CHANGE OR \$25 OFF ANY SERVICE





TEMPLATE 25

HOLIDAY/ CHRISTMAS

61/8 x 121/8" SELF-MAILER

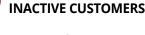
REALRESULTS

Here's how this campaign performed for one of our customers!



ROI: \$152:1







HOOK:: \$15 OFF SERVICE \$50+ (ACTIVE) OR \$25 OFF SERVICE \$50+ (INACTIVE)

HOLIDAY/ CHRISTMAS

61/8 x 121/8" SELF-MAILER





TEMPLATE 22

HOLIDAY/ CHRISTMAS

61/8 x 121/8" SELF-MAILER

REALRESULTS















HOLIDAY/ **CHRISTMAS**

6% x 12%" SELF-MAILER

REALRESULTS

Here's how this campaign performed for one of our customers!



ROI: \$100:1



TARGET: ACTIVE & INACTIVE CUSTOMERS



HOOK: 15% OFF ANY SERVICE





TEMPLATE 20

HOLIDAY/ **CHRISTMAS**

61/8 x 121/8" SELF-MAILER

REALRESULTS

Here's how this campaign performed for one of our customers!



ROI: \$140:1



TARGET: ACTIVE & INACTIVE CUSTOMERS



HOOK:: \$15 OFF **ANY SERVICE \$50+** (ACTIVE) OR \$25 OFF **ANY SERVICE \$50+** (INACTIVE)

HOLIDAY/ CHRISTMAS

61/8 x 121/8" SELF-MAILER

REALRESULTS

Here's how this campaign performed for one of our customers!











TEMPLATE 16

HOLIDAY/ CHRISTMAS











HOLIDAY/ CHRISTMAS

61/8 x 121/8" SELF-MAILER

REALRESULTS

Here's how this campaign performed for one of our customers!











TEMPLATE 10

HOLIDAY/ CHRISTMAS

61/8 x 121/8" SELF-MAILER

REALRESULTS

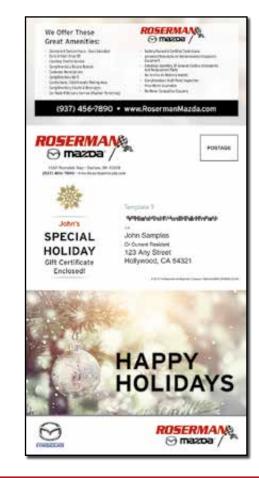






HOLIDAY/ CHRISTMAS

61/8 x 121/8" SELF-MAILER





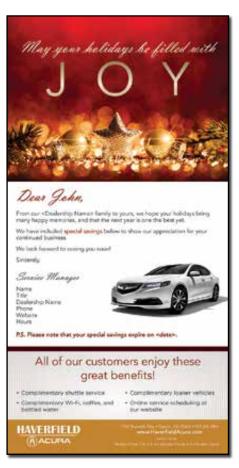
TEMPLATE 4

HOLIDAY/ CHRISTMAS









HOLIDAY/ CHRISTMAS

61/8 x 121/8" SELF-MAILER





TEMPLATE 2

HOLIDAY/ CHRISTMAS

61/8 x 121/8" SELF-MAILER

HOLIDAY/ CHRISTMAS

61/8 x 121/8" SELF-MAILER

REALRESULTS

Here's how this campaign performed for one of our customers!











TEMPLATE 61

HOLIDAY/ CHRISTMAS

8 x 14" SELF-MAILER









HOLIDAY/ CHRISTMAS

8 x 14" SELF-MAILER

Bonus! Design includes 6 fun gift tags that will take anyone's gift-giving game to the next level. (Well, anyone with scissors.)





TEMPLATE 50

HOLIDAY/ CHRISTMAS

8 x 14" SELF-MAILER

REALRESULTS







HOLIDAY/ CHRISTMAS

6 x 11" POSTCARD



TEMPLATE 54

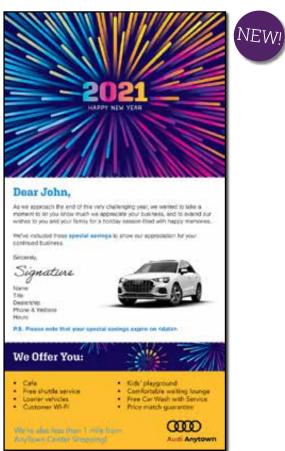
HOLIDAY/ CHRISTMAS

6 x 11" POSTCARD









NEW YEARS

6% x 12%" SELF-MAILER
NEW!



NEW YEARS





NEW YEARS

61/8 x 121/8" SELF-MAILER





TEMPLATE NY6

NEW YEARS

61/8 x 121/8" SELF-MAILER

REALRESULTS















NEW YEARS

61/8 x 121/8" SELF-MAILER

REALRESULTS

Here's how this campaign performed for one of our customers!



ROI: \$31:1



TARGET: ACTIVE & INACTIVE CUSTOMERS



HOOK: BONUS BUCKS (\$5-\$20 OFF)





TEMPLATE NY3

NEW YEARS

61/8 x 121/8" SELF-MAILER

REALRESULTS

Here's how this campaign performed for one of our customers!



ROI: \$23:1





HOOK: \$5 OFF EVERY OIL CHANGE IN 2018

NEW YEARS

61/8 x 121/8" SELF-MAILER

REALRESULTS

Here's how this campaign performed for one of our customers!











TEMPLATE NY1

NEW YEARS

61/8 x 121/8" SELF-MAILER

REALRESULTS

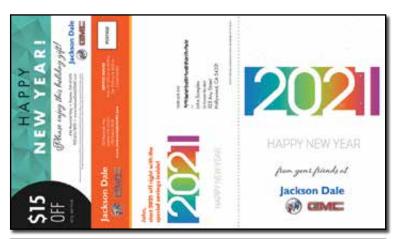


















NEW YEARS

8 x 14" SELF-MAILER

TEMPLATE NY5

NEW YEARS

8 x 14" SELF-MAILER

REALRESULTS

Here's how this campaign performed for one of our customers!



ROI: \$68:1





HOOK: BONUS BUCKS (\$5-\$50 OFF)

NEW YEARS

6 x 11" POSTCARD

NEW!





TEMPLATE NY11

NEW YEARS

6 x 11" POSTCARD





NEW YEARS

6 x 9" POSTCARD



Magnet







TEMPLATE NY13M

NEW YEARS

6 x 11" MAGNET POSTCARD

Adding a magnet to your postcard is a great way to get customer to retain your marketing! Include a calendar or sports schedule that customers will want to keep and reference frequently. For more info, check out page 3.

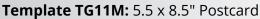
POSTCARDS

WITH POP-OUT WALLET CARDS

Want an offer that feels just like a gift card? Our laminated postcards feature pop-out wallet cards with a glossy finish.

Wallet cards can be personalized with the customer's name, to draw the customer's attention and to give the card a more exclusive feel.









Template NY9M: 5.5 x 8.5" Postcard



THANK

YOU!

On behalf of the Reynolds Document Services team across the US and Canada, we extend our sincere gratitude to the customers we are privileged to work with every day.

Best wishes to you and yours for a wonderful holiday season and a fantastic 2021!















Document Services

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